

ANNUAL REPORT 2012



Lafayette

CONSOLIDATED GOVERNMENT  
LAFAYETTE, LOUISIANA

Photo by Robin May

A BANNER YEAR FOR A VIBRANT COMMUNITY

# THANK YOU ACADIANA

for another great year at  
Lafayette Regional Airport  
**in 2012!**



**Last year was another record-setting year at Lafayette Regional Airport and we thank you, the travelers of Acadiana, for making it a remarkable one.**

A lot of great improvements were implemented in 2012 and more are on the way for 2013. All these improvements are made possible by your support of your hometown airport.

**Some of the highlights of 2012:**

- The Lafayette Airport Commission continues to explore building a new terminal to accommodate future growth at the airport.
- We completed a landscape beautification project that gives travelers a favorable impression of our city upon arrival.
- Installation of a new dual jet bridge to increase service and help passengers board aircraft more easily.
- Upgrades to our parking lots, including a new entrance to our \$5-a-day Economy Lot.

- Upgrades to elevators, escalators and terminal doors.
- Upgrades to runways and taxiways.
- The *Fly Lafayette Club*<sup>™</sup> continues to grow. In March 2011, we started with just 164 members. By the end of 2012, we had over 4,600 members. The *Club* is supported by many local businesses, who donate gift certificates to be given as prizes to our members in monthly drawings. In 2012, there were over 600 prizes given away.

**If you haven't signed up for the *Fly Lafayette Club*, sign up today at [lftairport.com](http://lftairport.com) and we'll send you a member card like this! Just swipe your card at a terminal kiosk each time you Fly Lafayette and you could be a winner!**



LAFAYETTE  
REGIONAL  
AIRPORT



[lftairport.com](http://lftairport.com)  



## TABLE OF CONTENTS

City-Parish President's Message ..	5
Lafayette City-Parish Council .....	7
Chief Administrative Officer .....	10
<b>DEPARTMENTS:</b>	
Administrative Services .....	23
Community Development .....	12
Finance .....	21
Fire .....	15
Information Services & Technology .....	26
Legal .....	9
Lafayette Utilities System .....	19
Parks & Recreation .....	22
Planning, Zoning & Codes .....	16
Police .....	14
Public Works .....	17
Traffic & Transportation .....	24

## LAFAYETTE CITY-PARISH GOVERNMENT BY PHONE

Animal Control.....	291-5644
City-Parish President .....	291-8300
Chief Administrative Officer (CAO).....	291-8311
Clerk of Council.....	291-8810
Acadiana Recovery Center.....	291-5404
Administrative Services.....	291-8353
City Court .....	291-8720
City Marshal.....	291-8723
Community Development .....	291-8400
Fire Administration.....	291-8701
Fire and Police Civil Service.....	291-8762
Information Services & Technology .....	291-5600
International Trade .....	291-5474
Juvenile Detention Home.....	291-7130
Lafayette Utilities System.....	291-5804
LUS Customer Service .....	291-8280
Legal Department.....	291-8015
Municipal Civil Service.....	291-8334
Parks & Recreation.....	291-8361
Planning, Zoning & Codes.....	291-8013
Police Administration.....	291-8653
Public Works .....	291-8502
Traffic & Transportation.....	291-8545

## LAFAYETTE PARISH GOVERNMENT OFFICES BY PHONE

Clerk of Court .....	233-0150
Coroner.....	291-7100
Lafayette Parish Communications District .....	291-5060
North Waterworks District.....	291-5961
Office of Emergency Preparedness.....	291-5075
Registrar of Voters .....	291-7140
South Waterworks District .....	989-9600
Tax Assessor.....	291-7080

## OTHER GOVERNMENT OFFICES AND IMPORTANT NUMBERS

Allied Waste Acadiana.....	232-5730 or 1-800-256-1886
Bayou Vermilion District .....	237-8360
Town of Broussard.....	837-6681
Cajundome .....	265-2100
City of Carencro.....	896-8481
Correctional Center.....	236-5400
Council on Aging .....	262-5990
Department of Health & Hospitals.....	262-1274
District Attorney.....	232-5170
District Judges.....	232-8211
Downtown Development.....	291-5566
Town of Duson .....	873-6754
Federal Courthouse .....	593-5000
Forensic Lab.....	291-7106
Greater Lafayette Chamber of Commerce.....	233-2705
Lafayette Convention & Visitors Commission .....	232-3737
Lafayette Economic Development Authority.....	593-1400
Lafayette Parish Health Unit .....	262-5616
Lafayette Parish Public Library.....	261-5775
Lafayette Parish School Board.....	236-6800
Lafayette Regional Airport .....	266-4400
LSU Ag Center .....	291-7090
Office of Motor Vehicles.....	262-1807
Sales Tax Office.....	232-3912
City of Scott .....	233-1130
Sheriff's Office.....	232-9211
Unemployment Office .....	626-5511
Town of Youngsville.....	856-4181

# BUILDING UPON A SOLID FOUNDATION...



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# CITY-PARISH PRESIDENT

## 2012 was a banner year for Lafayette.

We have worked this year to present the Annual Report in a new way, and I hope you find it helpful. Each department has a section, and please be sure to read the first paragraph that sums up each department's work and the critical services they provide to our community. You can also consider this report a helpful guide to your government. You will find links to resources online that you may not have known were available. We have worked to make this document both a report to the community about the year we have just completed and a resource for understanding what local government does (and can do) for you.

Each year, the annual report gives us an opportunity to reflect on what we as a government and we as a community have accomplished together. The list in 2012 certainly gives us a lot to be proud of:

**TASTIEST TOWN:** In the April issue of *Southern Living* magazine, Lafayette was named "Tastiest Town in the South." Up against large cities and perennial favorites, Lafayette's unique cuisine and loyal following ensured that

This annual report is supplemented with even more detailed information online at [www.LafayetteLA.gov/AnnualReport](http://www.LafayetteLA.gov/AnnualReport). It is both a guide to your local government's activities in 2012 and a resource for you to understand what else is available to you through Lafayette Consolidated Government.



L.J. "Joey" Durel, Jr.

we were named the best in the South!

**THE ECONOMY:** Times are still tough for some in our community, and for many in our country. That said, Lafayette's economy earned its share of accolades in 2012. From the sixth-fastest growing middle class, to best for job growth and low unemployment, there were few national polls that didn't recognize Lafayette's current economic health. As of the print deadline of this report, the most recent figures for Lafayette Parish put us at a 3 percent unemployment rate!

**GIGABIT SPEED:** LUS Fiber was full of good news in 2012. We began delivering gigabit services to businesses in our community, and the entity became cash-positive for the first time. Fiber continues to be a source of pride for

CONTINUED ON PAGE 6

Moonlight on the Meadow event at the Horse Farm to kick off fundraising efforts for the park.



Photo by Kaptography

CONTINUED FROM PAGE 5

businesses and residents to rally around. Recently, the Fiber to the Home Council highlighted Lafayette's success, and I encourage all Lafayette residents to watch this video: <http://www.youtube.com/watch?v=oV04JfHsaQo&feature=plcp>. It recognizes our longstanding tradition of self-reliance and inspires optimism that that spirit remains with us today in Fiber and all that we take on.

**INNOVATIVE IDEAS:** Lafayette was named one of 20 finalists in the Mayors Challenge. This national competition put on by Bloomberg Philanthropies culled through more than 300 applicant cities and selected Lafayette's idea, alongside cities including Chicago, Philadelphia, and Houston.

**NATIONAL STAGE:** I was invit-

ed to blog for *The Huffington Post* in a series where the online paper discusses the "power and promise of local government." Amidst the background of national dysfunction, they are actively seeking mayors and local government leaders to highlight what is right about our communities, and they looked to Lafayette.

The year was not without its struggles. Despite our strong local economy, financing local government operations continues to be challenging. Lafayette's demand for services and cost of running government has not kept pace with revenues. Federal and state shares of costs continue to increase at a rate faster than our revenues. For the second consecutive year, LCG employees will go without raises. It is critical that we begin conversations this year about where we are headed as a community. We must talk

honestly about how we will fund government operations in the future, or begin the painful task of cutting services.

Our community also came together around a tragedy this year. We all mourned the loss of UL student Mickey Shunick, and there is little doubt that her spirit touched the lives of everyone in Lafayette. I wanted to take this opportunity to thank the Shunick family, the Police Department and other law enforcement agencies, the many volunteers, and the Lafayette community for our combined efforts during that time.

Lafayette is at its best when our people come together. While it took a tragedy to remind us of that in 2012, the lesson can live on. With all our positive momentum, our best days are ahead of us. I know that working together we can achieve even greater things for our community.

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# LAFAYETTE CITY-PARISH COUNCIL

The legislative power of Lafayette Consolidated Government is vested in a council consisting of nine members elected from single-member districts for four-year terms. Council members serve as the voice of their constituents and, along with City-Parish President Joey Durel, provide leadership and direction to the various departments of Consolidated Government.

The Lafayette City-Parish Council meets regularly every first, third and fourth Tuesday of the month in City Hall. Special or emergency meetings may be held on the call of the presiding Council officer or a majority of members to meet a public emergency affecting life, health, property or public safety.

All meetings of the Council and its committees are open to the public. Those wishing to address the Council are asked to complete a form located at the entrance to the meeting room prior to the start of the meeting. Speakers are allotted five minutes to speak. Citizens

CONTINUED ON PAGE 8

## HOW TO GET INVOLVED

Attend a meeting on the first, third or fourth Tuesday of the month at 705 W. University Ave. Call the Council office at 291-8800. Watch meetings on AOC or a live stream at [www.ustream.tv/channel/lcg-council-auditorium](http://www.ustream.tv/channel/lcg-council-auditorium).



Bottom row, from left to right: Keith Patin, Andy Naquin, Kenneth P. Boudreaux, William G. Theriot and Brandon Shelvin;  
Top row, from left to right: Kevin Naquin, Jared Bellard, Jay Castille and Donald L. Bertrand.

## 2012 CITY-PARISH COUNCIL

**District 1** – Kevin Naquin, 291-8801, KevinNaquin@LafayetteLA.gov

**District 2** – Jay Castille, 291-8802, JayCastille@LafayetteLA.gov

**District 3** – Brandon Shelvin, 291-8803, BrandonShelvin@LafayetteLA.gov

**District 4** – Kenneth P. Boudreaux, 291-8804, KennethBoudreaux@LafayetteLA.gov

**District 5** – Jared Bellard, 291-8805, JaredBellard@LafayetteLA.gov

**District 6** – Andy Naquin, 291-8806, AndyNaquin@LafayetteLA.gov

**District 7** – Donald L. Bertrand, 291-8807, DonBertrand@LafayetteLA.gov

**District 8** – Keith Patin, 291-8808, KeithPatin@LafayetteLA.gov

**District 9** – William G. Theriot, 291-8809, WilliamTheriot@LafayetteLA.gov

are also invited to contact their Council member about any issue that concerns them by calling the Council office or calling Council members directly.

Citizens can view the live proceedings of the Council meetings on Acadiana Open Channel (AOC2) the evening of the meetings. AOC2 plays

on Cox Channel 16 and on LUS Fiber Channel 4. Those same meetings will be replayed on the following Friday and Monday at 5:30 p.m.

Two new Councilmen were elected for 2012. District 1 will be represented by Kevin Naquin, and District 6 will be represented by Andy Naquin. Clerk of the Council Norma Dugas and an administrative staff of six perform the day-to-day activities necessary for the smooth operation of the Council office. Dugas' more than 30 years experience assists Council members in better serving residents of the city and parish of Lafayette.

### ONLINE RESOURCES

**Website:** [www.LafayetteLA.gov/Council](http://www.LafayetteLA.gov/Council)

**Live stream of council meetings:**  
[www.ustream.tv/channel/lcg-council-auditorium](http://www.ustream.tv/channel/lcg-council-auditorium)

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“ It was a pleasure working with the Legal Department at LCG. Their knowledge and guidance proved most beneficial while ironing out the details and obtaining City Council approval of a complex lease agreement. Thanks to their swift action, our emergency department and surgical suite expansion project was able to begin in a timely fashion. ”

- Marie Lukaszewski, Project Manager and Louisiana Registered Interior Designer with Lafayette General

## LEGAL DEPARTMENT

City-Parish Attorney Michael D. Hebert is responsible for providing legal representation and support services to all areas of City-Parish Government. Duties include serving as chief legal advisor to the City-Parish President, the Consolidated Council and all governmental departments, commissions, offices and agencies. The City-Parish Attorney reports directly to the City-Parish President as appropriate relative to the legal matters of the City-Parish Government to ensure the highest levels of professionalism and efficiency in legal services and generate positive results through effective legal representation.



Michael D. Hebert

### TOP ACCOMPLISHMENTS

- Successful closing of the Horse Farm purchase and initiation of the plan for development of the Horse Farm through a public-private partnership with the Community Foundation of Acadiana
- Negotiation and successful conclusion of agreements with Lafayette General Medical Center for development of a new parking tower and adjacent lot for joint use with the Heymann Performing Arts Center
- Development of amendments to Chapter 86 of the Code of Ordinances to address legal issues associated with electronic enforcement of speeding and red light violations and to establish a new penalty collection process

The Legal Department is also responsible for preparation or approval of contracts or other agreements to which the Consolidated Government or any of its departments, commissions, offices or agencies is a party. The department meets its staffing needs with part-time contract attorneys who serve as assistant city-parish attorneys in order to provide legal services as requested or directed by the City-Parish Attorney. Working through the City Prosecutor's office, the department prosecutes all matters

brought before Lafayette City Court.

As with every department of government, the Legal Department is compelled to do more with less. This pressure is particularly apparent in the City Prosecutor's office, where case volume continues to increase while processed by the same number of attorneys and staff. While the percentage of the LCG budget devoted to legal expenses remains relatively low, the demands upon the Legal Department from all components of local government are on the rise.

### ONLINE RESOURCES:

Website: [www.LafayetteLA.gov/Legal](http://www.LafayetteLA.gov/Legal)



The Legal Department helped to facilitate the sale and transfer of the Horse Farm.

Photo by Robin May

“ Animal Control is very important to the community, because they provide the service of educating the public and helping to keep the animal population of the parish healthy. The small group of dedicated volunteers see to it that the animals are clean and socialized, and the staff really does care about all of the animals. ”

– Vickie R. Stevens, Animal Control volunteer

## CHIEF ADMINISTRATIVE OFFICER

Subject to the direction of the City-Parish President, the Chief Administrative Officer (CAO) supervises all departments, offices and agencies of Lafayette Consolidated Government, except for the Legal Department. The CAO also directly supervises Animal Control, Emergency Operations and Security, Juvenile Detention, Le Centre International de Lafayette, Small Business Support Services, Human Resources and the Lafayette Workforce Investment Board.



Dee Stanley

Specific duties of the CAO include serving as direct supervisor to all departmental directors, working closely with the City-Parish President to ensure policy is set and also working with Council members to help foster effective communication. Other departments the CAO works closely with include finance

and management to ensure the budget is kept whole along with various organizations to ensure quality of life issues are being addressed. The CAO is also active in the community with various business leaders, and he and his staff work closely with directors to solve daily problems.

Under the CAO, **Animal Control** en-

sures the humane treatment of animals through in-house vaccinations as well as a spay/neuter program. The department added an Adoption Coordinator to its staff last year, who can consistently monitor adoptive animals and be a liaison to the rescue community while increasing Animal Control's live release rate.

The mission of **Juvenile Detention** is to offer a secure environment with an emphasis on hygiene, health, physical, emotional, education and structure that many of the youth require in daily life.

**Le Centre International de Lafayette** is the division of LCG in charge of international activities. Its mission is to foster international commerce and tourism in the Lafayette area.

**Small Business Support Services** strives to accomplish economic development and growth among small businesses in Lafayette Parish. This department collaborates with several small business



VerTech 2012 conference at the LITE Center.

agencies within the community to provide opportunities and achieve economic equality for small businesses by administering the Small and Emerging Business Program as well as the Department of Transportation Disadvantaged Business Enterprise Program.

**Human Resources (HR)** maintains employee and payroll records, processes all personnel actions to include new hires, transfers, promotions, terminations and retirements and is responsible for monitoring employee relations and policy administration for a workforce of 2,500-plus employees. HR is also responsible for the Substance Abuse program for LCG.

The purpose of the Lafayette **Workforce Investment Board (WIB)** is to provide workforce investment activities, through statewide and local workforce investment systems, that increase the employment, retention and earnings of participants and increase occupational skill attainment.

## TOP ACCOMPLISHMENTS

- More than 1,200 dogs and cats were vaccinated as a result of Lafayette Animal Control's annual Rabies Clinic event



Ambassador of France visits St. Martinville's Haiti exhibition.

- Juvenile Detention worked to conform to the National School Food Service requirements of more fruits and vegetables being served, along with instructing juveniles on how to eat healthier meals
- Le Centre created a regional trade promotion agreement for 12 Southwest Louisiana parishes and was involved in the creation of the Europe-Louisiane website
- Le Centre also hosted 28 government and business delegations from Angola, Bangladesh, Belgium, Brazil, Canada, China, France, Haiti, Senegal and Thailand in 2012 and organized the VerTech Consortium Conference with the UL College of Engineering
- Human Resources, with the help of Legal Services, successfully defended

all eight EEOC charges that were levied against LCG and successfully conducted the random testing and EAP programs through the Substance Abuse Program

- The Workforce Investment Board successfully coordinated and executed, with the support of the Louisiana Workforce Commission, the certification of 12 new WIB and Youth Council members appointed by Joey Durel
- WIB also provided oversight of the \$1 million National Emergency Grant Gulf Oil Spill initiative and volunteered to pilot one of the Louisiana Workforce Commission's five strategic initiatives, Re-employment Assistance, which saved the Louisiana Unemployment Trust fund over \$2.6 million



Officials and speakers at Southwest Louisiana export briefing in Crowley.

## ONLINE RESOURCES:

**Website:** [www.LafayetteLA.gov/CAO/](http://www.LafayetteLA.gov/CAO/)

**Lafayette Animal Control:** [lafayettela.gov/acplus/Default.asp](http://lafayettela.gov/acplus/Default.asp)

**Le Centre International:** [www.lecentre.org](http://www.lecentre.org)

**Local/Regional Integrated Workforce Plan:** [http://www.LafayetteLA.gov/pdf/wib/local-regional\\_integratedworkforce-plan\\_2012-2017.pdf](http://www.LafayetteLA.gov/pdf/wib/local-regional_integratedworkforce-plan_2012-2017.pdf)

“Rosehouse has improved community relations by providing a place and atmosphere where people who would be isolated are able to interact in a friendly, thoughtful and fun manner.”

– Jerilyn Bowie-Hill, senior center member

## DEPARTMENT OF COMMUNITY DEVELOPMENT

The Department of Community Development exists to provide services that enhance the social, physical, economic, cultural and educational conditions for citizens of LCG. The role of Community Development is to foster growth and provide opportunities for citizens of Lafayette Parish to live productive and secure lives. By becoming productive citizens of the community, they in turn give back and the cycle of prosperity continues.



Patricia Leyendecker

Center, Judicial Services Division with its structured Drug Court and Court Services rehabilitation and Acadiana Recovery Center (ARC).

During 2012, the department administered grant projects totaling \$1,452,160, allocated to seven nonprofit agencies, for activities providing services and assistance to low- to moderate-income persons throughout the community. This funding is in addition to the \$2.1 million in Program Year 2012 Community Development Block Grant and HOME Investment Partnership Program entitlement funding.

The department also welcomed Patricia Leyendecker as its new director with more than 20 years experience in city government and higher education administration. Other significant personnel changes include the hiring of Human Services Manager Anthony James and Diane Branham as Housing and Federal Programs Manager. Lori Noakes was

Community Development has been a part of local government for 36 years. In that time, the department has undergone many changes, particularly the addition of several divisions with a common mission, enhancement and improvement of the community for all people in the community.

Community Development offers a

wide range of activities and services, including those highly visible such as the programs of the Arts and Culture Division with the Heymann Performing Arts and Convention Center, the Lafayette Science Museum and the Nature Station and the Human Services Division's senior centers. Other services include the Lafayette Business and Career Solutions



Acadiana Symphony Orchestra performs at the Heymann Center.



named Judicial Services Manager and Claudette Blackburn Interim Administrator of ARC.

Challenges facing the department in the coming year are primarily related to changes in funding levels from many sources. Decreasing federal dollars limit the scope and volume of assistance and numbers of programs that can be made available. New federal regulations also place limitations or restrictions on activities. Tenuous economic conditions that may challenge the preservation of homeownership and may cause more individuals to face credit issues will also increase the need for Housing Counseling Services.

The Community Development Department will continue to be challenged to find new and innovative



Greenhouse bingo

ways to provide relevant services to the changing demographics of the senior population. With limited funds, the department will have to do more with less, yet continue to provide exemplary customer service to the community and employers in the parish.

### TOP ACCOMPLISHMENTS

- One of 20 finalists for the Bloomberg Philanthropies Mayors Challenge Grant
- 112 loans made to first-time homebuyers in Lafayette Parish, with total housing-related loans to citizens of Lafayette Parish equaling just over \$1 million

### ONLINE RESOURCES

**Website:** [LafayetteLA.gov/CD](http://LafayetteLA.gov/CD)

**LCG HUD (Housing and Urban Development) Consolidated Planning Process:** [lafayettela.gov/CD/dpt860consolidatedplanning.asp](http://lafayettela.gov/CD/dpt860consolidatedplanning.asp)

**Nature Station:** [www.naturestation.org](http://www.naturestation.org)

**Lafayette Science Museum:**  
[www.lafayettesciencemuseum.org](http://www.lafayettesciencemuseum.org)

**Heymann Performing Arts and Convention Center:**  
[www.heyman-center.com](http://www.heyman-center.com)

**Lafayette Works – Lafayette Business and Career Solutions Center:**  
[www.laworks.net](http://www.laworks.net)

**Lafayette Business and Career Solutions Center Facebook page:**  
[www.facebook.com/LafayetteWorks](http://www.facebook.com/LafayetteWorks)

- The Human Services Counseling program was one of three agencies in the state awarded a Housing Counseling Grant for provision of counseling services

GREG ALLEMAN, GAY HOPKINS, JENNIFER LEMEUNIER, JUNE PICARD, MIKE COTTAM / Commercial Group, Acadiana



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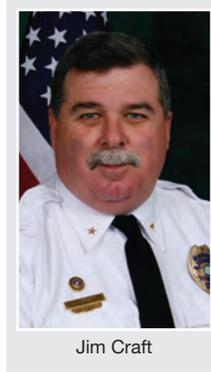


“ As a liaison with the city, I've worked with the Lafayette Police Department on being responsive to road closures and other security needs in relation to filming in the city. That experience has been very positive. ”

– Marcus Lyle Brown, Executive Producer and Actor with *Believe Anything*

# LAFAYETTE POLICE DEPARTMENT

The Lafayette Police Department exists to serve the community with a sense of courage, dedication, compassion and integrity. The department's role is to deliver professional police services efficiently and effectively through the enforcement of all state and local laws through four divisions: Patrol, Criminal Investigations, Services and Administration.



Jim Craft

## ONLINE RESOURCES

**Website:** [www.LafayetteLA.gov/Police/](http://www.LafayetteLA.gov/Police/)

**Lafayette crime statistics:** [www.LafayetteLA.gov/lpd/crime\\_stats.aspx](http://www.LafayetteLA.gov/lpd/crime_stats.aspx)

**Current news from the Police Department:** [www.LafayetteLA.gov/Police/Press\\_Releases.asp](http://www.LafayetteLA.gov/Police/Press_Releases.asp)

**Crimeview Community:** [crimeview.lafayettela.gov/](http://crimeview.lafayettela.gov/)

In 2012, the Police Department responded to a total of 243,020 calls for service. In addition, it completed the final phase in becoming nationally accredited through CALEA (Commission on Accreditation for Law Enforcement Agencies). This process included an assessment team reviewing all policies, procedures and equipment now utilized by the department. Once nationally accredited, the Lafayette Police Department will join a small number of Louisiana law enforcement agencies that hold this prestigious certification.

Also in 2012, the Police Department experienced 15 promotions on various levels throughout the ranks.

In the coming year, the Police Department faces many challenges but will

continue to provide the city of Lafayette professional policing without a reduction in services.

## TOP ACCOMPLISHMENTS

- Successful resolution of the Mickey Shunick murder investigation
- Further progress toward construction of Precinct 4 complex on Moss Street
- Implemented online reporting system for citizens to file misdemeanor complaints
- Completed the on-site assessment phase of the accreditation process by the Commission on Accreditation for Law Enforcement Agencies



Photos by Robin May

“ We always do a unit on fire safety and go to the fire station. We have a hundred kids sitting there, and they are just so engaged. ”

– Tamra Dupre, Kindergarten teacher at Plantation Elementary School

# LAFAYETTE FIRE DEPARTMENT

Lafayette Fire Department exists to safeguard and reduce the dangers to life, property and the environment of our community through innovative training, code enforcement and prompt dispatch of a qualified fire suppression force. The department provides emergency responses to fire, EMS, accident, hazardous material and many other critical incidents within the city and at times the parish.



Robert Benoit



## 2012 ENGINE COMPANY RUNS

ENGINE 2 – 1594	ENGINE 10 – 435
ENGINE 3 – 1216	ENGINE 11 – 640
ENGINE 4 – 792	ENGINE 12 – 517
ENGINE 5 – 1308	ENGINE 13 – 377
ENGINE 6 – 1199	RESCUE 1 – 376
ENGINE 7 – 916	RESCUE 2 – 181
ENGINE 8 – 774	HAZ-MAT 1 - 253
ENGINE 9 – 482	

Divisions under the Fire Department include Communications, Emergency Services, Hazardous Materials, Fire Prevention and Training. Communications is responsible for receiving emergency alarms and dispatching all fire department equipment to any type emergency in the city. This division also dispatches seven parish volunteer fire departments. Emergency Services is responsible for combating fire, saving life and property through fire overhaul and salvage operations.

The Hazardous Materials Division (HAZMAT) provides assistance to Emergency Operations to make the city and parish as safe as possible from the dangers of hazardous chemicals, biological and radiological problems. The goal of the Fire Prevention Division is to prevent fires and loss of life through

code enforcement and public education. Training is primarily responsible for providing up-to-date, cost-effective training to new recruits from four training officers at the department's Training Center and to also provide training to seasoned firefighters keeping them at the top of their form.

Due to budget restraints, the department had a reduction in force by nine in 2012. In 2013, the department will undergo a review through PIAL (Property Insurance Association of Louisiana), which will grade its protection capabilities. If the rating is reduced to class 3 or higher (a possibility because of Lafayette's population growth and the reduction in force), Lafayette residents may see an increase in their insurance premiums. The department is also working on the



construction of fire station No. 14 at Curran Lane and South Domingue.

## TOP ACCOMPLISHMENTS

- Reduction of structure fires by 15 percent
- Awarded \$1.67 million through the SAFER (Staffing for Adequate Fire and Emergency Response) Grant to hire 20 new firefighters
- Awarded \$506,000 through FEMA, American Fire Grant to purchase GPS tracking Self Contained Breathing Apparatus (SCBA)



## ONLINE RESOURCES

Website: [www.LafayetteLA.gov/FireDepartment](http://www.LafayetteLA.gov/FireDepartment)

“ Our firm works with PZC on many projects. Lafayette is a pro-business, pro-growth town, and PZC reflects this can-do attitude. The professionals there are always willing to listen and seek out planning solutions that are balanced and fair. ”

– Architect Glenn Angelle

## DEPARTMENT OF PLANNING, ZONING & CODES

The Planning, Zoning and Codes Department (PZC) exists to provide direct customer service to individuals and companies wanting to build and/or develop properties in Lafayette Parish. The department has 50 employees and is located at the Clifton Chenier Center at 220 W. Willow St.



Eleanor Bouy

The department's main duties are administering and enforcing the International Building Code, Zoning Ordinance, Parish Land Use Ordinance, City/Parish Subdivision Regulations, Preservation Ordinance and all federal and Louisiana State Codes for electric, plumbing and mechanical construction. PZC is assisted on a continual basis by various boards and commissions of volunteer citizens, entrusted to make decisions and recommendations regarding land use laws. The groups serving this department are the Planning and Zoning Commission, the Board of Zoning Adjustment and the Lafayette Preservation Commission. All boards and commissions meet monthly to hold public hearings on the various projects under consideration throughout the community.



The goal of the PZC is to effectively meet the needs of the public in the shortest time period possible. The department workforce has three divisions that include professional labor, architects, city planners, finance and general administration. The employees of PZC are trained to provide all service needs regarding commercial and residential construction as well as large-scale land development.

In 2012, Building Inspector Robert Zannini, Mechanical Inspector Tyler Cormier and Plans Reviewer Lee Degeyter joined the Codes Division. In Zoning, Roxana Usner and Martin Griggs joined the division as Planner II, along with Eric Tolle as Planner I. In the coming year, the department will adopt and implement a new National Electric Code, and the Codes Division will hold classes locally to educate area-wide electricians.

### TOP ACCOMPLISHMENTS

- Adoption of the Lafayette Parish Land Use Ordinance
- Adoption of private street regulations for the parish of Lafayette
- Rezoning and plat approval for Courte Farms, proposed as a Traditional Neighborhood District in Upper Lafayette
- Issuance of building permits for Lafayette General Medical Center and Parking Tower
- Issuance of building permits for the Lafayette Parish Sheriff's Office Safety Complex
- Employees in the Codes Division assisted the City of Carencro during the March flood and worked closely with FEMA representatives in touring the hardest hit areas of flooding and calculating damage to the Parish
- Hosted two Community Forum Series for the Comprehensive Plan development

- The largest fundraiser in the history of preservation efforts was held at Shagwood Manor
- 148 acres were annexed into the city of Lafayette, including Pa Davis Park
- The Codes Division aggressively pursued "Operation Blight-Out," designed to clean up abandoned and decayed properties; 38 demolitions took place and 100 renovations to properties were completed

### ONLINE RESOURCES

**Website:** [www.LafayetteLA.gov/PZC/](http://www.LafayetteLA.gov/PZC/)

**Instructions/applications:** [www.LafayetteLA.gov/PZC/PZC\\_Instructions.asp](http://www.LafayetteLA.gov/PZC/PZC_Instructions.asp)

**Meeting dates & agendas:** [www.LafayetteLA.gov/PZC/PZC\\_Agendas.asp](http://www.LafayetteLA.gov/PZC/PZC_Agendas.asp)

**Ordinances & subdivision regulations:** [www.LafayetteLA.gov/PZC/PZC\\_OtherInformation.asp](http://www.LafayetteLA.gov/PZC/PZC_OtherInformation.asp)

**Codes Division:** [www.LafayetteLA.gov/PZC/dpt942.asp](http://www.LafayetteLA.gov/PZC/dpt942.asp)

**Planning Division:** [www.LafayetteLA.gov/PZC/dpt9410Index.asp](http://www.LafayetteLA.gov/PZC/dpt9410Index.asp)

**Zoning Division:** [www.LafayetteLA.gov/PZC/dpt9411Index.asp](http://www.LafayetteLA.gov/PZC/dpt9411Index.asp)

**FEMA:** [www.fema.gov/](http://www.fema.gov/)

**Building Officials of Louisiana (BOAL):** [www.lma.org/BOAL/](http://www.lma.org/BOAL/)



“ We have some city streets on campus, and Lafayette Consolidated Government will come through and sweep those for us. They also do a good job of keeping Cajundome Boulevard mowed and looking nice, because a lot of people associate that with the university, and will sweep around the stadium before football games. ”

– Mike Hess, Grounds Manager at UL Lafayette

## DEPARTMENT OF PUBLIC WORKS

The Department of Public Works, with its 260 staff members, is primarily responsible for construction and/or maintenance of streets and drainage as well as maintenance of over 100 LCG-owned buildings and more than 1,750 pieces of equipment. The Environmental Quality Division enforces local ordinances with respect to environmental issues, such as overgrown private property and enforcement of regulations to minimize pollutants at construction sites. Public Works also provides engineering design support services for other departments (except LUS) and works closely with Traffic & Transportation on roadway design issues.



Tom Carroll

- Completion of Ile des Cannes Lateral 7-Phase II C Project
- Completion of Vincent Road Bridge Project
- Flood Control Channel Improvements along L-1 of Dan Debaillon Coulee, L-3B of Bayou Parc Perdue and L-6 Coulee LaSalle
- Initiation of general cleanup/restoration work at the Horse Farm
- 2012 Louisiana State Cleanest City Winner
- Implementation of the CNG Initiative
- 59 percent waste reduction achieved from curbside recycling and yard waste composting

Environmental Quality holds an annual Household Chemical Day for Lafayette Parish residents, operates the Dean Domingues Compost Facility and administers hazardous material training. The Operations Division tracks more than 4,000 requests for service per year and is responsible for setting up and operating an Emergency Response Center during all storm events.

In 2012, Public Works experienced a reduction of 28 positions in its Operations workforce. Reduction in operating budgets and aging public infrastructure will be challenges going forward. Other

upcoming challenges for the department include the operation of a Compressed Natural Gas (CNG) Station and ongoing CNG vehicle conversions, purchasing and implementing new fleet software and financing the replacement of parish bridges and rehabilitation of parish roads.

### TOP ACCOMPLISHMENTS

- Completion of Bruce Street Bridge Project
- Completion of Sunbeam Coulee Drainage Project

### ONLINE RESOURCES

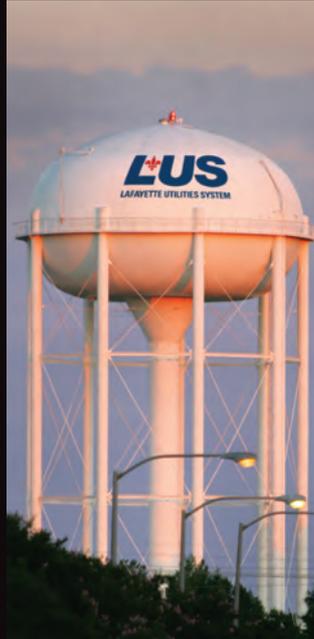
**Website:** [www.LafayetteLA.gov/Public-Works/](http://www.LafayetteLA.gov/Public-Works/)

**Lafayette PRIDE Guide (information on proper waste disposal in Lafayette Parish):** <http://www.LafayetteLA.gov/PDF/PublicWorks/LafayettePrideGuide.pdf>



Eraste Landry Road construction near Tanglewood Subdivision

# Lafayette Utilities System



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**Power Outage**  
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WWW.LUS.ORG   

“ LUS has been one of our main partners when it comes to the growth of Festivals Acadiens. Their ability to provide electrical infrastructure has been instrumental in our ability to have more stages, and LUS Fiber has been able to offer connectivity within our festival footprint. ”

– Pat Mould, Vice President of Development & Fundraising, Festivals Acadiens et Crèoles

# LAFAYETTE UTILITIES SYSTEM

For more than 100 years, LUS has been a community partner committed to enhancing quality of life through reliable service and competitive pricing. As a publicly owned utilities system with 550 employees, LUS provides high-quality electricity, water and wastewater services. LUS Fiber is the telecommunications division of LUS and currently operates one of the nation's largest municipal Fiber-To-The-Home networks. The system is composed of more than 83,000 miles of glass fiber and provides residents and businesses access to video, Internet and phone services over the world's leading broadband technology.



Terry Huval

two decades

- Reduced regulated emissions by 70-92 percent
- Water and sewer service have outstanding records of operations with regulated agencies
- LUS Fiber became cash positive and received the 2012 Cornerstone Award from *Broadband Properties Magazine*
- Lafayette was named a U.S. Ignite community by the White House because of the fiber technology provided by LUS Fiber
- LUS Fiber launched 1 Gigabit Internet service to businesses in Lafayette and expanded its free, unlimited local calling area for all residential and business phone customers

In 2013, LUS will continue to integrate new features into its utility system to provide more information to help customers manage their utility costs. Plans also include increasing sewer plant capacity to meet the growing needs of Lafayette and effectively migrating to a new regional transmission system to anticipate and respond to new environ-

mental requirements. LUS Fiber will continue to educate the community on the benefit of having access to the world's leading broadband technology and how it impacts Lafayette, in addition to identifying collaborative opportunities to further enhance Lafayette through the use of technology.

## TOP ACCOMPLISHMENTS

- Best electric reliability in the state
- Upgrade of coal plant in preparation for the growth of Lafayette for next



## ONLINE RESOURCES

**Website:** [lus.org](http://lus.org), [LUSFIBER.com](http://LUSFIBER.com)

**Hurricane Handbook:** [lus.org/uploads/2012\\_Handbook.pdf](http://lus.org/uploads/2012_Handbook.pdf)

**Pay your bill:** [lus.org/billpay](http://lus.org/billpay)

## CURRENT CUSTOMERS

**Electric** - 64,000

**Water** - 54,000

**Wastewater** - 42,000



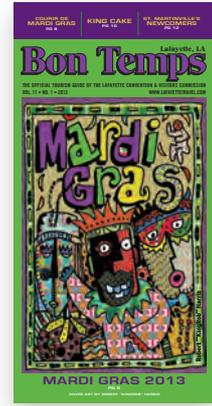
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Digital Newsletters



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## INDEVENTS

The IND Lecture Series • State of the Economy  
 ABiz Top 50 • Entrée to Business  
 Women Who Mean Business  
 IND Style Awards • IND Monthly Bridal Show



EATS - Dining Guide



551 Jefferson Street, Lafayette

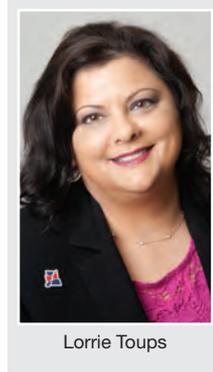
# PUBLICATIONS. ONLINE. EVENTS.

“As a concerned citizen trying to switch from millages to sales taxes, I called the department and Lorrie was always available and answered my questions.”

– Dale Brasseaux, Lafayette Parish resident

# OFFICE OF FINANCE & MANAGEMENT

The Office of Finance & Management exists to oversee and manage, according to all applicable laws and standards, the Accounting, Budgeting, Group Insurance, Purchasing, Property and Risk Management functions within LCG. The department must produce accurate and timely information for citizens, Council, employees and management in order to facilitate sound decisions. In performing these functions, its staff must at all times operate within the bounds of strict fiduciary duty with regards to taxpayer assets.



Lorrie Toups

over \$88 million, resulting in \$8.9 million in savings over the remaining life of the bonds

- Completed two new bond sales totaling \$14.6 million
- Purchasing and Property Management issued approximately 9,400 purchase orders, 360 contracts for bid and tagged 1,400 fixed assets (excluding vehicles, buildings and land)
- Accounting issued over 32,000 vendor checks, over 65,000 payroll checks and direct deposits and processed over 96,000 invoices

This department saw three key personnel changes during the past year. Melinda Felps, former Accounting Manager, is now serving as Controller and brings 14 years of experience. The Accounting Manager position was filled by Kerney Simoneaux, who has 21 years of experience with LCG, and the Budget Manager position has recently been filled by Eric Montz, who has 20 years of experience with local governments in the New Orleans area.

Going forward, the CFO department will be challenged with the reorganization of the Administrative Services Department and the absorption of Group Insurance and Risk Management. Group Insurance

administers the entire group insurance program for LCG and will be challenged this year with proper implementation of the mandatory provisions of the Patient Protection and Affordable Care Act.

## TOP ACCOMPLISHMENTS

- The Louisiana Public Service Commission completed its first comprehensive audit of the communications system (LUS Fiber), and the department staff assembled nearly 6,000 pages of information in assistance
- Risk Management reported a positive loss ratio of 4 percent
- Refunded four bond issues totaling

## ONLINE RESOURCES

**Website:** [www.LafayetteLA.gov/Finance/](http://www.LafayetteLA.gov/Finance/)

**Audited Financial Statements:** [www.LafayetteLA.gov/Finance/dpt020.asp](http://www.LafayetteLA.gov/Finance/dpt020.asp)

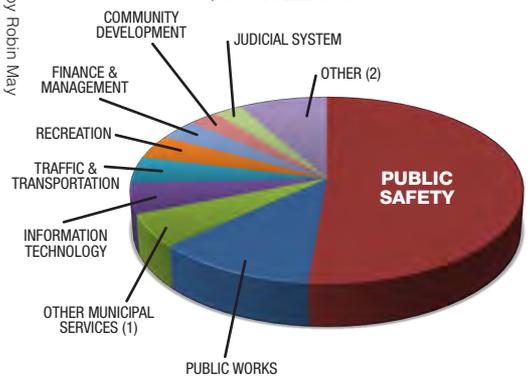
**Vendors can register as potential suppliers:** <https://smartsourceprod.LafayetteLA.gov/sourcing/SourcingSupplier/Im?service=go&stack=1&context.dataarea=sourcing&context.session.key.SupplierGroup=100>

**Annual Operating and Capital Budget:** [www.lafayettela.gov/Budget/Index.asp](http://www.lafayettela.gov/Budget/Index.asp)



Photo by Robin May

## CITY OF LAFAYETTE GENERAL FUND 2012-2013 BUDGET \$98 MILLION



(1) OTHER MUNICIPAL SERVICES INCLUDE:

- Street Lighting
- Emergency Operations
- National Guard
- Cajundome
- Retiree Insurance

(2) OTHER:

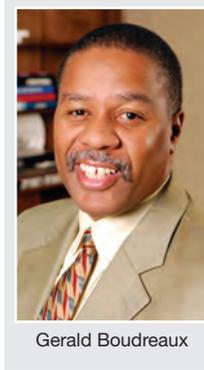
- Elected Officials
- Animal Control
- Human Resources
- Civil Service
- Misc. Insurance
- General Administration

“ The Kiwanis Club has had two partnerships with the department over the years, one for Parc Independence in Girard Park for handicapped kids, and we recently partnered to turf Clark Field. Our experience with them has been phenomenal. They really know their job and are great stewards of the community. ”  
 – Dr. Bob Lejeune, Board Member of Kiwanis Club of Lafayette

# PARKS & RECREATION DEPARTMENT

**P**arks & Recreation exists to provide the citizens of Lafayette Parish the opportunity to participate in a wholesome environment in which they can experience a leisure time that is diversionary in character, and to assist in promoting entertainment, pleasure, relaxation and other physical and mental development. The department oversees 35 parks, 10 recreation centers, four swimming pools, three golf courses, two tennis centers and numerous athletic fields.

In 2012, the department completed several renovation and improvement projects, had 100 participants at its Therapeutic Camp and 1,650 participants at its Enrichment Camp. A state of the art golf software system was also installed at all three golf courses. Challenges in the coming year include a reduction in maintenance-related positions, maintaining funding for aging facilities with high utilization and providing resources to meet program expansion.



Gerald Boudreaux

## YOUTH PARTICIPATION

Soccer (spring and fall)	6,422
Summer Swimming	6,000
Baseball (spring, fall and all-stars)	4,512
Track and Field	3,000
Basketball (boys, girls, teen, all-stars)	2,639
Football (general, teen and youth flag)	1,580
Slowpitch Softball League	1,248
Youth Volleyball	400
Fastpitch	384
High School Swim League	321
Baseball (American Legion)	105
Tri-Star Basketball	34
<b>YOUTH TOTAL</b>	<b>26,645</b>

## PARKS MAINTENANCE (IN DOLLARS)

Renovation of Clark Field (Astro-Turfing)	\$850,000.00
Construction of the George Bowles Activity Center	\$925,000.00
Swimming Pool Improvements	\$100,000.00
Tennis Court Lighting (Thomas Park)	\$120,000.00
New Playground Equipment	\$100,000.00
Parking Lot Improvements (Carencro)	\$150,000.00
Recreation Center Improvements	\$200,000.00

## ONLINE RESOURCES

**Website:** [www.LafayetteLA.gov/ParksAndRecreation/](http://www.LafayetteLA.gov/ParksAndRecreation/)

**Park list:** [www.LafayetteLA.gov/ParksAndRecreation/dpt600ParksList.asp](http://www.LafayetteLA.gov/ParksAndRecreation/dpt600ParksList.asp)

**Golf Courses:**  
[www.wetlandsgc.com/](http://www.wetlandsgc.com/)  
[www.hebertpark.com/](http://www.hebertpark.com/)  
[www.lesvieuxchenesgolfcourse.com/](http://www.lesvieuxchenesgolfcourse.com/)

**Guide to all programs and facilities:** [www.LafayetteLA.gov/upload/contents/337/LRPD%20GUIDE.pdf](http://www.LafayetteLA.gov/upload/contents/337/LRPD%20GUIDE.pdf)



New George Bowles Activity Center

Photo by Robin May

“Gail Smith led Administrative Services for eight years, and her expertise was invaluable to our effective operations during that time.”

– City-Parish President *Joey Durel*

## DEPARTMENT OF ADMINISTRATIVE SERVICES

The Department of Administrative Services has played an integral role in LCG's ability to accomplish its mission and objectives. Beginning in fiscal year 2012/2013, the functions of Administrative Services will be distributed to other departments.



Gail Smith

and willing to take on the additional oversight responsibilities necessary for continuing smooth operations.”

The following divisions that formerly represented the Department of Administrative Services and where to find them include:

- **Communications**, now reporting to Information Services & Technology
- **Human Resources Division**, now reporting to the Chief Administrative Officer
- **Lafayette Workforce Investment Board**, now reporting to the Chief Administrative Officer
- **Records Management**, now reporting to Information Services & Technology
- **Risk Management**, including Group Insurance, now reporting to Finance & Management

“Gail Smith led Administrative Services for eight years, and her expertise was invaluable to our effective operations during that time,” says City Parish President Joey Durel. “Her retirement presented a unique opportunity to trim

costs required from a budgetary perspective. It was a timely transition because our new CIO and CFO were now experienced enough to help shepherd the reorganization effectively. And of course, longtime CAO Dee Stanley was ready



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PN 504-834-0157

13434 Jefferson Highway  
Baton Rouge, Louisiana 70817  
PN 225-348-0080

“ I have a little girl who's two-and-a-half, and she can hear loud noises only, so I've seen those deaf child signs around the neighborhood. I emailed the address on the website, and Travis Smith responded that day. Within a couple of days, the signs were up. ”

– Sarah Romero, Lafayette Parish resident

## DEPARTMENT OF TRAFFIC & TRANSPORTATION

The Department of Traffic & Transportation exists to effectuate, plan and execute the safe, convenient and efficient movement of persons and goods through transportation modes of walking, biking, transit and auto use. The department is also responsible for maintaining and implementing the element of the Consolidated Thoroughfare Plan, as well as the Transportation Planning Process for the Metropolitan Planning Organization (MPO). This is accomplished by maintaining and developing an organization that is trained, equipped and productive in order to provide a transportation system that is safe and efficient.

In 2013, the department will be challenged with reorganization of staff and a shortage of essential personnel to maintain, 24 hours, seven days a week, 190 traffic signals, 47,000 traffic signs and 1.2M feet of pavement striping. Despite

these challenges, Traffic & Transportation strives to provide excellent service to Lafayette Parish citizens regarding traffic control signage and pavement markings. The department will also be working on the continuing develop-



Tony Tramel

ment of the Comprehensive Plan and implementation of mobile parking meter payments in the new year.

### TOP ACCOMPLISHMENTS

- Successful relocation of Greyhound Bus Operations to the Rosa Parks Transportation Center
- Grant administration of \$1.6 M for LCG's first public CNG fueling station, converting 65 LCG vehicles to Compressed Natural Gas (CNG) fuel and purchasing five new CNG transit vehicles
- Traffic calming program for neighborhoods
- Traffic signal hardware and operations modifications on Landry Road
- Pedestrian control signals installation at Johnston and Cypress, University and General Mouton, Kaliste Saloom and Rue Louis XIV, and Willow and St. Antoine streets



Floretta Arnaud, Parking Garage Supervisor, checks meter malfunction.



Signal technicians adjusting overhead wiring at University at Taft

- Provided flashing yellow arrow traffic signal installations at Kaliste Saloom and River Ranch and Kaliste Saloom and Rue Louis XIV
- Provided protected-permissive left turn traffic signal installation at Johnston and Bertrand, Louisiana and Carmel avenues
- Engineering plans completed for Girard Park Drive/Hospital Drive modern roundabout
- Completion of Digby Avenue shared-use path construction project
- Active planning of neighborhood plans for McComb-Veazey, Freetown-Port Rico, La Place and Northeast Gateway
- Initiated roundabout analysis studies for 52 intersections
- Facilitated Comprehensive Plan preparation and implementation
- Implementation of Atakapa-Ishak Bicycle Trail opening and obtaining of grants for expansion of the trail
- Initiated Travel Demand Management (alternative work schedules) pilot program



Installation of traffic signal cabinet at Johnston and Jefferson streets



Repairing damaged wires at Louisiana and Mudd avenues



## ONLINE RESOURCES

**Website:** [www.LafayetteLA.gov/Traffic/](http://www.LafayetteLA.gov/Traffic/)

**Lafayette Metropolitan Planning Organization (MPO):** [mpo.lafayettela.gov](http://mpo.lafayettela.gov)

**Lafayette Comprehensive Plan:** [www.LafayetteLA.gov/comprehensiveplan](http://www.LafayetteLA.gov/comprehensiveplan)

**Lafayette in the Next Century:** [www.lafayettelinc.net](http://www.lafayettelinc.net)

**Federal Transit Administration:** [www.fta.dot.gov](http://www.fta.dot.gov)

**American Public Transportation Association:** [www.apta.com](http://www.apta.com)

**South West Transit Association:** [www.swta.org](http://www.swta.org)

**Louisiana Department of Transportation & Development:** [www.dotd.la.gov/intermodal/transit/](http://www.dotd.la.gov/intermodal/transit/)

**Lafayette Transit System:** [www.ridelts.com](http://www.ridelts.com)

**Safe Light/Safe Speed of Lafayette:** <http://www.LafayetteLA.gov/Traffic/Safe-Light.asp>



“ Having IT step in and resolve our computer and connectivity problems is a real lifesaver. They have the experience and the know-how to address anything that comes up, from a minor software glitch to researching the best choices for new equipment. ”  
 – Dave Domingue, Operations Coordinator for Le Centre International

# INFORMATION SERVICES & TECHNOLOGY DEPARTMENT

The IS&T Department exists to provide innovative and effective solutions to customers by utilizing a combination of enterprise vision, best practices and new technologies. Beginning with the Fiscal Year 2012/2013, the department has added Records Retention, Communications and Printing divisions to its functions.



Kevin Samples

- Development of Web services for integration solutions and more modern Web-based solutions
- Implementation of a series of new Barracuda products for email archiving and spam filtering, as well as implementation of virus firewall appliances for information security
- Revamp of network data storage solution aligned to disaster recovery
- Overhaul of infrastructure security protocols in the areas of password and wireless security to better align with PCI compliance

Recently, IS&T has undertaken a significant initiative to retrain its main-frame staff in the application and use of newer, more modern technologies. This department continues to implement and tighten security assets in regards to PCI compliance as well as other mandated requirements. Providing optimum

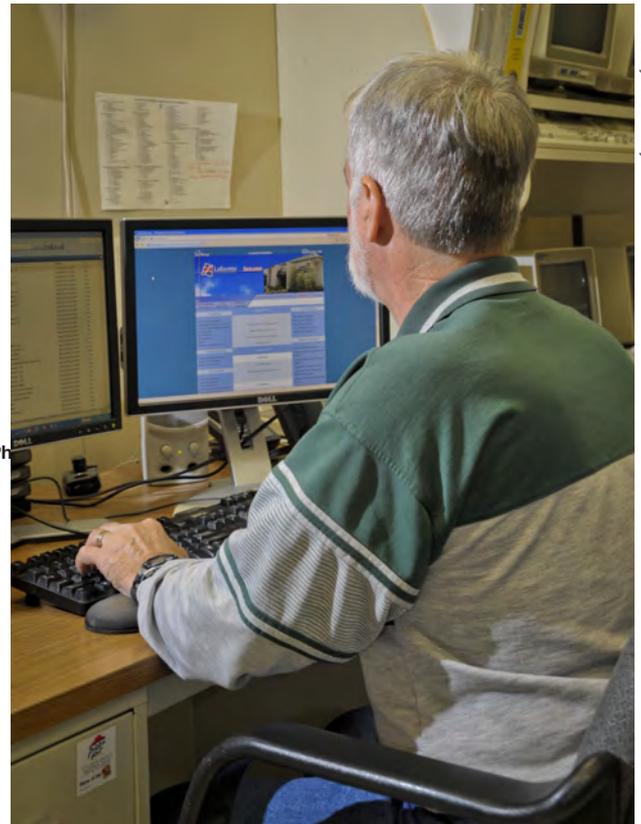
security, while allowing access to LCG infrastructure from a multitude of wireless devices, is IS&T's ultimate goal.

### TOP ACCOMPLISHMENTS:

- Assisted Parks & Recreation in replacing their obsolete Golf Software with a new state of the art solution

### ONLINE RESOURCES

Website: [www.LafayetteLA.gov/IS/](http://www.LafayetteLA.gov/IS/)



Photos by Robin May



*Top: T. Baker Smith, C.E.  
Left: Kenneth Wm. Smith, P.E., P.L.S.  
Right: Wm. Clifford Smith, P.E., P.L.S.*

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