



THE BEST PLACE TO
LIVE, WORK, & PLAY




2020 Annual Report



Lafayette
CONSOLIDATED GOVERNMENT





*“Defender of the liberty that
I idolize, myself more free
than anyone, in coming as
a friend to offer my services
to this intriguing republic, I
bring to it only my frankness
and my good will; no
ambition, no self-interest; in
working for my glory, I work
for their happiness.”*

-Marquis de Lafayette



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A MESSAGE FROM MAYOR-PRESIDENT JOSH GUILLORY



Since taking office on January 6, 2020, I've felt abundantly blessed and honored to serve and lead Lafayette Consolidated Government and our citizens of Lafayette Parish through extraordinary challenges we faced together in 2020.

We have navigated an unprecedented series of challenges — the COVID-19 global pandemic, a shutdown of our economy, a collapse in energy prices, multiple weather events, recurring civil unrest, and our first budget cycle under separate councils, Lafayette Parish Council and Lafayette City Council.

We established a working group with Parish Mayors from Broussard, Carencro, Duson, Lafayette, Scott and Youngsville and weekly discuss challenges, best practices, communicating priorities, and exploring how we can work more effectively together.

We took prompt action to protect the finances of the City of Lafayette when I learned we were spending \$18 million of the general fund, our savings account, in the 2019-20 Fiscal Year. Had we stayed on that spending track, the fund balance would have been exhausted in less than two years. Working with our Chief Financial Officer and Department Directors, we made difficult choices to right-size the budget and address facilities that were closed due to the COVID-19 pandemic, but continued to run at full cost. We then began our work toward establishing updated, sustainable models to allow those assets to succeed long term when they are able to reopen.

Working with the Councils, we adopted a Fiscal Year 2020-21 budget that was \$29 million lower than the previous year. Simultaneously, we increased funding for drainage, maintained funding for roads and bridges, and maintained our Police and Fire Departments.

In my first month in office, we restructured the Public Works Department into three entities — Public Works, Drainage, and Traffic, Roads and Bridges, increasing efficiency and accountability. The restructure created a Director of Drainage, tasked with increasing the pace of maintenance, development, and implementation of drainage plans throughout Lafayette Parish. We began work on our City and Parish stormwater management plans for execution in 2021 and also worked with neighboring parishes and stakeholders on issues related to stormwater flow through our regional watershed.

Our Parish took an early, leading role in addressing the global COVID-19 pandemic. In March, I established our Medical Task Force with leaders from the Louisiana Department of Health, Ochsner Lafayette General Medical Center, Our Lady of Lourdes Regional Medical Center, LHC Group, and healthcare stakeholders across our parish. We worked together encouraging best practices, sourcing PPE, and establishing 311 information lines for citizens and businesses. Lafayette was the first municipality to have a drive-thru COVID-19 testing site, set up at the CAJUNDOME without aid from the State or Federal Governments. When we realized unique coronavirus-related health concerns to our African-American community, I established a Health Equity Task Force.

Working with LEDA and One Acadiana, Lafayette Parish was first to establish and implement safety requirements, allowing 70 percent of businesses to reopen. Under our Safe Shop Program, social distancing and masks for employees were required and provided if unavailable. Safe Shop became a model for other parishes around the state.

We consistently worked to adopt best safety practices with education, awareness, and encouragement. Lafayette Parish distributed more than 100,000 masks to businesses and citizens who could not afford or had difficulty sourcing them.

We proudly worked with Drew and Brittany Brees and the Brees Dream Foundation to distribute more than 10,000 meals to citizens who were unemployed or underemployed as a result of the pandemic, as well as distributed more than 3,000 meals in partnership with Chick-fil-A.

By dedicating \$10 million of CARES Act funding to our Sustainability and Resiliency Fund, we will be able to ensure future cost of living increases and improved compensation for police and fire personnel.

We adopted a new, updated police Use of Force policy, aligned with national best practices. I hired Lafayette's first African American Police Chief, Thomas Glover, and we are renewing our commitment to community policing and accountability for law enforcement personnel.

With dozens of citizen experts participating in the process, we repealed and replaced the burdensome and confusing Unified Development Code with a streamlined, more business-friendly Lafayette Development Code.

We kept our pledge to allow voters to determine the fate of the CREATE cultural millage. In an election called by the Parish Council, voters rededicated funding to Parish fire protection and roads.

I am proud to share that we successfully achieved no-kill status in 2020 at the Lafayette Animal Shelter and Care Center. Working closely with community and animal rescue stakeholders, and implementing new initiatives, we achieved saving the lives of 90 percent or more of the animals brought to the shelter. We also broke ground on a new state-of-the-art Lafayette Animal Shelter and Care Center, funded with dedicated tax dollars, which is scheduled to open in April 2021.

I am humbled and grateful for the efforts of my dedicated Administration that has worked tirelessly during 2020s challenges and am grateful for their commitment to the future of our City and Parish. We have a great team and are eagerly taking on the critical challenges and opportunities facing Lafayette Parish.

Sincerely,



DEPARTMENT DIRECTORS



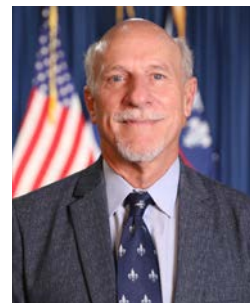
Cydra Wingerter
Chief Administrative Officer



Jamie Angelle
Chief Communications
Officer



Carlos Harvin
Chief of Minority
Affairs



Lowell Duhon
Interim Director of Lafayette
Utilities System



Warren Abadie
Director of Traffic, Roads &
Bridges



Brian Smith
Director of Drainage



Chad Nepveaux
Director of Public Works



Robert P. Benoit
Fire Chief



Thomas Lee Glover, Sr.
Chief of Police



Dave Domingue
Director of International
Trade & Development



Mary Sliman
Director of Development &
Planning



Lorrie R. Touns
Chief Financial Officer



Randy Gray
Director of Information
Services & Technology



Kayla Miles
Interim Director of LUS
Fiber



Hollis Conway
Director of Community
Development



Adam Marcantel
Director of Civil Service

LAFAYETTE CITY & PARISH COUNCILS



2020 LAFAYETTE CITY COUNCIL



2020 LAFAYETTE PARISH COUNCIL

2020 LAFAYETTE CITY COUNCIL

District 1 - Pat Lewis
District 2 - Andy Naquin
District 3 - Liz W. Hebert
District 4 - Nanette Cook
District 5 - Glenn Lazard

2020 LAFAYETTE PARISH COUNCIL

District 1 - Bryan Tabor
District 2 - Kevin Naquin
District 3 - Joshua Carlson
District 4 - John J. Guilbeau
District 5 - Abraham "AB" Rubin

The legislative power of the Lafayette City-Parish Consolidated Government is vested in a Lafayette City Council and a Lafayette Parish Council, each consisting of five members elected from single-member districts for four-year terms. Council members serve as the voice of their constituents and, along with Mayor-President Josh Guillory, provide leadership and direction to the various departments of consolidated government. This leadership was previously provided by a joint City-Parish Council, but in 2019, voters approved a charter amendment to create separate councils.

The Lafayette City Council and the Lafayette Parish Council meet regularly, every first and third Tuesday of the month in City Hall at 705 West University Avenue, unless otherwise noted. Lafayette Parish Council meetings begin at 4:30 p.m., and Lafayette City Council meetings follow at 5:30 p.m. Special or emergency meetings may be held on the call of the presiding Council officer or by a majority vote of members to meet a public emergency affecting life, health, property, or public safety.

All meetings of the Councils and their committees are open to the public. Throughout the pandemic, accommodations have been made to continue public participation including requiring masks and adapting to social distancing as prescribed by the Governor's orders. Those wishing to address either Council are asked to complete a form located at the entrance to the meeting room prior to the call of the agenda item to which they wish to speak. Citizens are allotted three minutes to speak.

Clerk of the Council Veronica L. Williams and an administrative staff prepare for Council meetings from agenda prep, meeting publication requirements, and minutes. The staff also performs the day-to-day tasks necessary for efficient operation of the Council Office and helps Council members better serve their constituents. The Councils make several appointments to boards and commissions. All citizens are encouraged to contact the Council staff to find out which boards may interest them.



Veronica L. Williams

Throughout the next year, the Councils aim to focus on issues related to COVID-19 and the associated impact on how they operate in light of the pandemic, as well as continuing to address the budget as it relates to the two Councils and the various departments. The Councils also plan to review the Lafayette Home Rule Charter for possible amendments.

HOW TO GET INVOLVED

- Attend a meeting on the first or third Tuesday of the month. (See meeting schedule online as dates could vary)
- Watch the meetings live via your television on AOC2 (Cox Channel 16) or on LUS/Fiber Channel 4. Meetings will be replayed on the following Friday at 7 p.m. A live stream is also available online at www.ustream.tv/channel/lafayette-consolidated-government-council-meeting
- Volunteer for a board or commission by calling 291-8800 or emailing BCLa Lafayette@LafayetteLA.gov
- Call the Council office at 291-8800
- View agendas, minutes, current charter, departments, etc. on the LCG website, www.lafayettela.gov.

THE BEST PLACE TO LIVE, WORK, & PLAY

LIVE



MINORITY AFFAIRS

LCG Health Equity Task Force

When Mayor-President Josh Guillory took office, he created the first-ever Minority Affairs Department, appointing Carlos Harvin to lead the charge as Chief of Minority Affairs. Achievements abound in its first year.

Under Harvin's leadership, the LCG COVID-19 Health Equity Task Force was formed, consisting of 50 community and medical partners. The initiative has been successful in helping to prevent the spread of COVID-19, primarily among minorities who have been disproportionately affected by the pandemic. The Task Force, working with nine community partners, established 11 drive-through testing sites and administered approximately 15,000 no-cost tests.

50

community &
medical partners

11

drive-through
testing sites

15,000

no-cost tests
administered

Social Justice Movement

Following social justice movements in 2020, Harvin collaborated with the Lafayette Police Department to address policing in minority communities. A committee was formed to create a dialogue about community policing strategies. Members included former Interim Police Chief Scott Morgan, LPD Captain Brad Ridge, LPD Director of Training Sgt. Toby Delahoussaye, and community leaders Xavieria Jeffers, Faith Flugence, and Alzina Dural.

Faith-Based Partnerships

Harvin led efforts to convene members of the Senior Pastoral Alliance of Southwest Louisiana and other pastors for guidance on improving the quality of life in underrepresented communities. The group meets monthly with Mayor-President Josh Guillory to share the concerns of minorities.

Department Directors and staff from LCG's Department of Community Development and the Development and Planning Department met with faith leaders to discuss important topics, such as applying for HUD Grants and creating partnerships with neighborhood coteries. Approximately 20 pastors and faith-based leaders have consistently attended monthly meetings.

Harvin's goals are to continue building community relationships, engage with minority leaders and organizations, and create a place on the LCG website where minorities can access important information and essential resources.



LAFAYETTE UTILITIES SYSTEM

For almost 125 years, Lafayette Utilities System (LUS) has been committed to enhancing quality of life through reliable electricity, safe, clean water, and efficient wastewater services. LUS is the largest municipal utility in Louisiana and one of the 70 largest public power utilities in the U.S. LUS's in-lieu-of-taxes (ILOT) contributed \$24.6 million in 2020 to help support city services such as fire, police, parks and recreation.

During 2020's historic hurricane season, LUS electric operations crews restored power to Lafayette after two major storm events, Hurricane Laura and Hurricane Delta. LUS's water treatment plants supplied almost 3 million gallons of fresh, clean water to Lake Charles after Hurricane Laura demolished their water infrastructure. LUS received national commendations for its mutual aid electric restoration in the cities of Houma, Vinton, Boyce, and Alexandria.

Following a two-year process involving community feedback, LUS's Integrated Resource Plan (IRP) concluded, and long-term renewable resources were recommended to be a larger part of our energy mix. LUS is currently seeking to procure up to 300 MW of solar energy from Louisiana-based solar projects.

LUS faces challenges that are common across the industry. COVID-19 has altered how the department conducts business, schedules and performs work, communicates with neighboring

utilities, regulatory bodies, and consultants. Moving into 2021, restrictions remain in place and LUS will continue pursuing the safest methods to operate the system while providing the highest quality service.

2020 PROJECTS



East Sewer Plant Upgrades



Water and Sewer Line Replacements



Guilbeau Water Tower Repainting



Electric Distribution & Transmission Pole Replacements



Energy Control System Upgrade



Electric Generator Upgrades



TRAFFIC, ROADS & BRIDGES

The Traffic, Roads and Bridges Department is responsible for construction and maintenance of roads, bridges, traffic signals, and planning and executing a safe, convenient, and efficient transportation system.

2020 PROJECTS

Tall Grass Maintenance

Project Geaux Mow, an initiative to assist maintaining lawncare of public areas within Lafayette Parish, has proven to be successful. This public-private partnership between LCG and local lawn care professionals has increased grass maintenance and decreased the number of citizens reporting tall grass.

With the partnership, LCG is cutting four times the amount of grass and cutting more often. In 2020, 1,022 moving maintenance projects were completed.

Road Maintenance

The Asphalt Section of the Traffic, Roads and Bridges Department assessed and completed 1,205 service requests for maintenance of potholes, road edge failure, patching, and utility cuts.

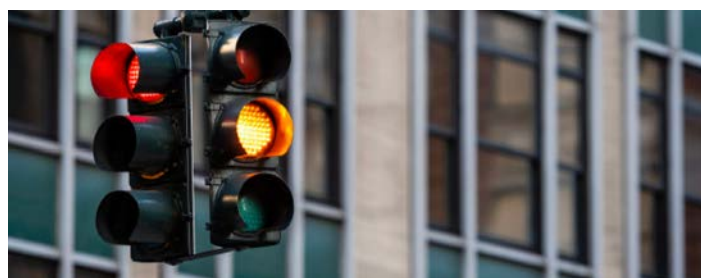
Adaptive Traffic Signal System

LCG is upgrading technology on 100 traffic signal controllers and traffic sensor systems to implement the Adaptive Traffic Signal System.

The system will improve travel time, reduce congestion, and create a smoother traffic flow for drivers in Lafayette Parish. Compared to conventional signal systems, adaptive signal control technology detects approaching vehicles and adjusts the timing of light cycles to match the level of traffic in real time.

The Lafayette Utilities System infrastructure is the backbone of the system which will optimize travel on major, heavily traveled roads, side streets, and for pedestrians. Not only do adaptive traffic signals maximize roadway capacity, they also benefit the environment, decreasing fuel consumption and improving traffic flow which reduces emissions.

The system will also improve hurricane evacuations, and it will give emergency vehicles priority at intersections. The signal will turn green to allow emergency vehicles through, helping to reduce the probability of a crash. The system works via GPS, 900MHz radio and cellular network technology. The hardware necessary to run the system is currently 25 percent completed.





DRAINAGE

The Drainage Department is devoted to drainage improvements and maintenance in Lafayette Parish. The new and improved Lafayette Consolidated Government website boasts in-depth drainage information, including ongoing and upcoming drainage projects throughout the parish. In addition to the website, citizens can report drainage issues through the 311 Lafayette portal, 311lafayette.services.



The Drainage Department plays a critical role in managing and improving the flow of stormwater to sustain the natural water cycle. Effective management will reduce and channel rainwater runoff from streets, lawns, and homes which improves water quality, and plays an important role in maintaining robust streams, lakes, and aquatic life. Stormwater management also helps to reduce the risk of flooding.

The following data is included, but not limited to, efforts to improve drainage flow of stormwater throughout Lafayette Parish, which the Drainage Department perpetually maintains:

Roadside Ditch Excavation

227,557 linear feet of maintenance

Off-Road Channel Excavation

7,150 linear feet of maintenance

Flushing (Siltation/Debris)

616 cubic yards removed from roadside ditches

Flushing (Drainage Systems)

121,764 linear feet of culvert cleaning

Culvert Replacement

2,108 feet of damaged culverts replaced

Bandalong Debris Removal

A bandalong (litter trap) was strategically installed within the Coulee Mine watershed to collect floating debris/litter/vegetation and deflects the disposal of same within the Bayou Vermilion. The Drainage Department, on 12 occasions, assisted the Bayou Vermilion District with removing 173 cubic yards of litter which was loaded into roll-off dumpsters and hauled off for proper disposal.

Hurricane Emergency Operations

To provide emergency access to critical infrastructures and facilities, crews worked night-time hours immediately following Hurricanes Laura and Delta to clear roadways of storm damage and downed trees.

Following Hurricane Delta, drainage personnel inspected approximately 600 miles of coulees to document downed trees and remove blockages. The Drainage Department accomplished these goals despite having to adjust operations, social distance, and work with a limited loss of manpower during the COVID-19 pandemic.

Engineering Division

As part of the newly reorganized Drainage Department, the Engineering Division provides support by providing drainage improvement designs, including but not limited to, the preliminary plan and estimated costs to construct an 1,800 linear-foot drainage diversion project.

This Division also provides engineering support to the -Roads and Bridges Section of the Traffic, Roads and Bridges Department by preparing replacement concrete curb designs, determining ownership (LCG vs. Private), courthouse research as needed, interim off-system bridge inspections, and span structure (small bridge) inspections.

The LCG Inventory and Inspection Program, created in 2009, of cross-drain culverts within the unincorporated areas of Lafayette Parish is near completion.

Drainage Department goals in the upcoming year include providing personnel with remote access to the database system while in the field to assist in completing the large number of service requests, retaining personnel by motivating skilled employees, and recruiting potential employees. Working with limited budgets, the department will have to find low-or-no-cost programs to provide additional employee training.

Operations Division



Completed several in-house outfall and coulee channel excavation projects, including Aurora Park Outfall West, L-3B-2 of Bayou Parc Perdue, and L-3C of Bayou Parc Perdue.





PUBLIC WORKS

Upholding its mission to provide critical services to citizens, the Public Works Department builds, improves, and maintains critical infrastructure that citizens expect and deserve.

Public Works is charged with designing, constructing, and maintaining streets, bridges, and drainage systems, as well as maintaining LCG's vehicle fleet, more than 100 LCG-owned buildings, and more than 1,900 pieces of equipment. The public transportation, public parking systems, and the Environmental Quality Division also fall under the authority of the Public Works Department.

2020 PROJECTS

Drainage Channel System Maintenance Initiative

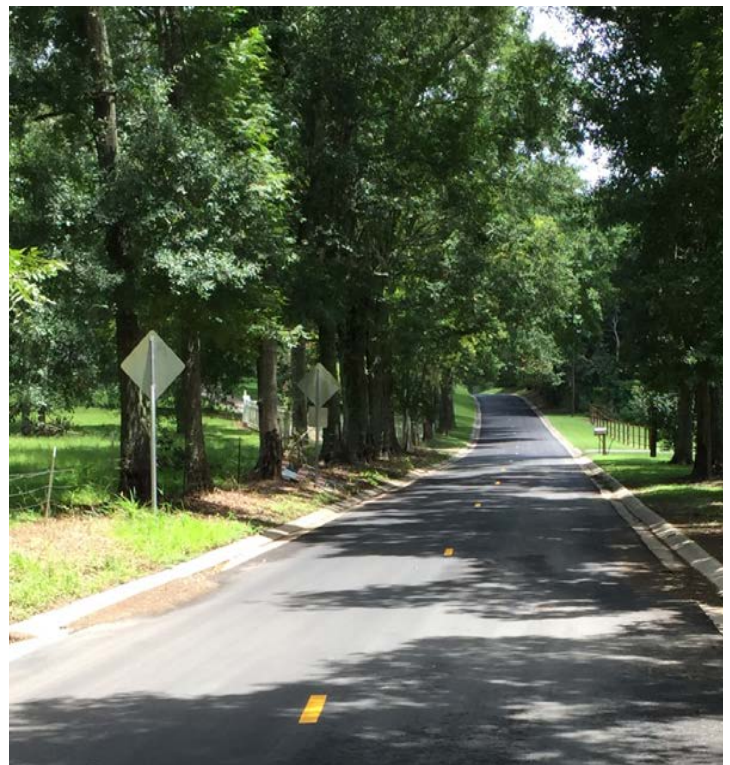
A 2017, voter-approved reallocation of an existing tax for drainage maintenance provided \$9 million in one-time funding to tackle the backlog of deferred drainage projects, plus approximately \$2.5 million dollars each year for ongoing maintenance.

Public Works identified 77 critical deferred projects, with an estimated cost of more than \$31 million. The projects were rated by the number of addresses affected, cost per address, percentage area in a flood zone, number of FEMA and repetitive loss claims, complexity of each project, and any foreseen permitting issues. Based on this rating, the \$9 million was appropriated to 27 priority-deferred maintenance projects.

In 2020, 9.5 miles of major channels were cleaned. Citizens can stay up to date on ongoing projects by visiting lafayettela.gov/public-works.

Bridge Maintenance

Bridge maintenance includes replacing or rehabilitating structurally deficient or obsolete Parish bridges. Perpetual maintenance and debris removal are performed by the Roads and Bridges Division.



Beau Basin Repave (Carencro)

Asphalt Road Preservation (ARP)

Public Works has adopted the Asphalt Road Preservation (ARP) program, a proactive approach to improve road conditions while simultaneously saving taxpayer dollars. The proactive approach not only improves road conditions but also extends the life of existing pavement. Preventative maintenance includes chip seal, scrub seal, and micro-surfacing applied to roads that are in relatively good condition and have no structural damage. This cost-effective method reduces construction delays.

Asphalt Road Reconstruction and Resurfacing Projects

Asphalt road reconstruction and resurfacing is the process of restoring surface course and/or add structural support to pavement. Surface course is a layer of materials in an asphalt-based roadway containing superior quality materials.

Roadway Extensions

- Extended Polly Lane (Phase I) by approximately 750 feet
- Constructed a bridge and roundabout on Kaliste Saloom Road as part of the Kaliste Saloom Widening Project Phase 3A
- Extended Frem Boustany Drive from E. Farrel Road to Edinburgh Drive by approximately 1,400 feet

Kaliste Saloom Widening Project



2020 PROJECT HIGHLIGHTS

Bridge Maintenance



Constructed a bridge on Kaliste Saloom Road over Isaac Verot Coulee

137 Debris removed from 137 bridges

36 Bridges Repaired

Asphalt Road Preservation



21.8 miles of rural roadways preserved

17.5 miles of urban roadways preserved

Asphalt Road Reconstruction & Resurfacing



14.5 miles of rural pavement overlaid

17.07 miles of urban pavement overlaid

Hurricane Debris Removal

Hurricane Laura

31,222

cubic yards of debris total

8,183

cubic yards of mulch

Hurricane Delta

387,670

cubic yards of debris total

12,342

cubic yards of mulch

2,395

cubic yards of construction & demolition debris





FIRE DEPARTMENT

The Lafayette Fire Department's mission is to safeguard and reduce the dangers of life, property, and the environment through innovative training, code enforcement, and prompt dispatch of a qualified fire suppression force. Eight core values drive the men and women of the department: Service, Respect, Dedication, Integrity, Teamwork, Trust, Accountability, and Professionalism.

Among a multitude of accomplishments, the fire department saw a 14.3 percent decrease in structure fires and acquired a new fire truck.

The Louis F. Babin Institute of Fire Training

The Louis F. Babin Institute of Fire Training graduated the 103rd academy class — 14 recruits who trained 5,127 hours in pump testing, hose lays, hazardous materials, and the Incident Command System, among other types of training.

The institute logged 70,953 company training hours, acquired new Urban Search and Rescue equipment and a new flashover container, as well as purchased a new cascade system to refill breathing equipment air cylinders at fire scenes and a new technology multimedia kit for remote learning. The institute also provided 2,844 training hours to volunteers.

Firefighters who earned a promotion to engineer were trained to operate fire trucks and trained on additional engineer responsibilities when

responding to emergencies.

The Urban Search and Rescue Team (USAR) trained at the facility. The specialized unit responds to natural disasters to provide search and rescue, medical support, damage assessment and assist with relief efforts.

Communications Division

The Communications Division assures adequate and timely responses to emergencies. Fire crews were dispatched 8,709 times in the City of Lafayette and 3,132 times in the Parish of Lafayette. Security cameras were installed at all fire stations, and a new radio tower was installed at the Central Fire Station.

The Computer Aided-Dispatch (CAD) system's software was upgraded. CAD allows 911 to communicate with responding emergency agencies. The division acquired additional portable radios for firefighters to communicate while on the scene of an emergency.



Fire Prevention Division

Made possible with grant funds, the Lafayette Fire Department partnered with neighboring parishes to provide specialized smoke alarm systems, which include bed shakers for citizens who are deaf or hard of hearing. LFD installed 20 sets of bed shakers and created PSAs to inform the public of the campaign. LFD was successful in extending the program through September 2021.

Fire Prevention Bureau

The Fire Prevention Bureau safeguards emergency personnel, residents, and visitors with effective and efficient code enforcement and fire education. A total of 2,273 inspections were performed, 225 of which were complaints. The bureau issued 687 Certificates of Occupancy, provided education to 256 residents, and partnered with the American Red Cross for the "Sound the Alarm Campaign," installing 200 smoke alarms.

Personnel completed 145 investigations — 30 arsons and three fatalities. The bureau estimates \$590,100 in arson damages. During Fire Prevention Week, personnel planned a drive-by parade and a PSA featuring Sparky the Fire Dog to educate the public on kitchen safety.

COVID-19 Pandemic

The COVID-19 pandemic presented new and unique challenges in-house and while responding to emergencies. The department purchased PPE, gloves, N95 masks, gowns, and sanitizing equipment for personnel, trucks, and fire stations to protect themselves and to protect the public while responding to medical calls.

Compared to the previous year, the number of medical emergency calls increased by more than 300. That number is likely attributed to an increase in calls related to COVID-19 symptoms.

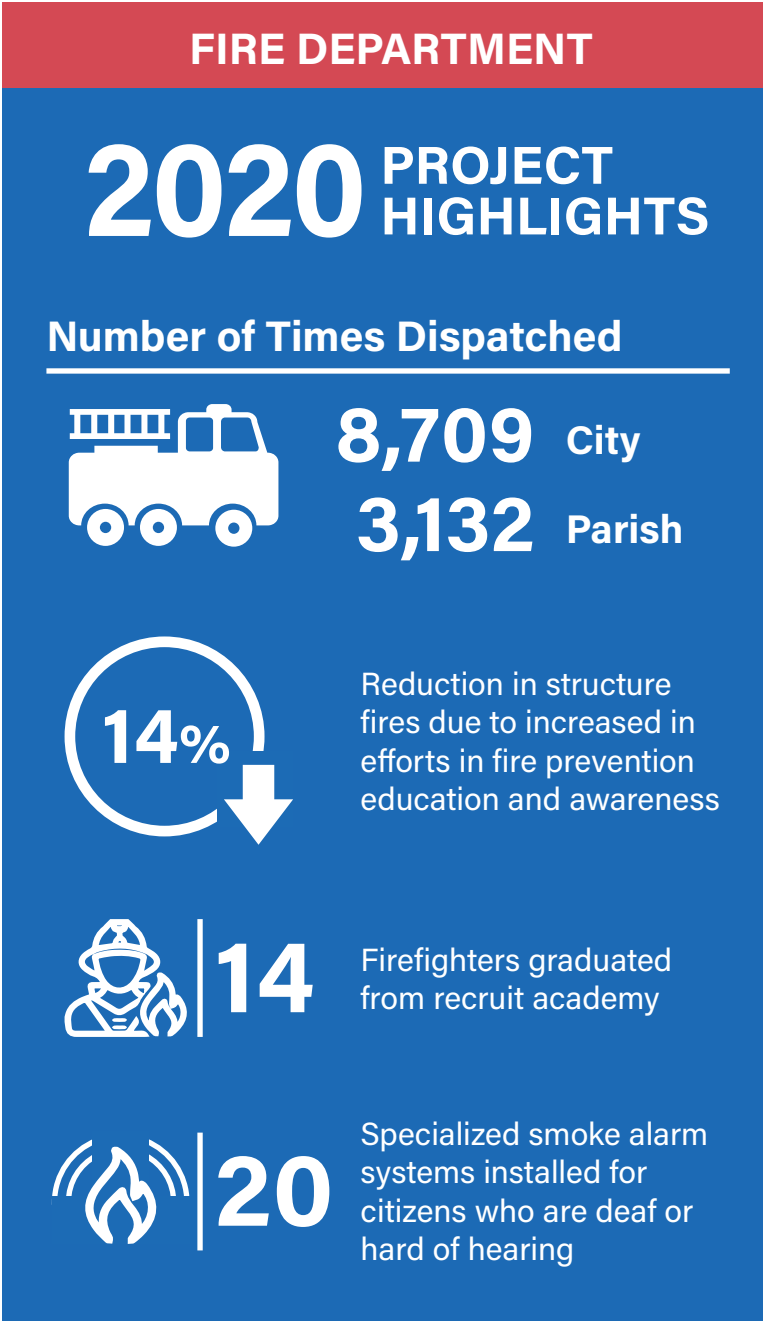
2021 Goals

2021 goals include additional fire inspectors to perform annual commercial property fire inspections (required by the Property Insurance Association of Louisiana), increasing staff to achieve four firefighters on each fire apparatus, and replacing an aging fleet of fire trucks as well as hazardous materials truck.

Fire Stations

A handful of fire stations need attention: remodeling Station #2, and Station #6 is beyond remodeling and needs a newly constructed building. Station #3, which was torn down last year, will be rebuilt and is soon going out to bid, and Station #5, which sits on UL Lafayette property, will be relocated to another location (also the university's property) where a new station will be built.

Additional goals include fire protection in the unincorporated areas of the Parish and maintaining the 19-year-old training facility.





POLICE DEPARTMENT

2020 brought about a variety of new and unexpected issues for the Lafayette Police Department.

Panhandling Increases

Throughout the year, there was a noticeable increase of panhandlers in the City of Lafayette, likely due to the COVID-19 pandemic and back-to-back hurricanes. In November, the Police Department began addressing the issue by discouraging interruptions in traffic flow and increasing awareness of local charities and nonprofits that provide aid to those in need. Since the initial phases, panhandling complaints have decreased substantially.

Active Hurricane Season

LPD also worked diligently throughout a highly active hurricane season to keep Lafayette safe and provide aid in the community. Logistics were facilitated for five storms, and the Administrative Division worked with FEMA to establish a claims location at Brown Park to assist those affected by Hurricanes Laura and Delta.

Park Security

LPD also worked with the Parks and Recreation Department to establish protocols and security assessments at recreation centers and sports complexes. Police services were provided by LPD to the parks after the elimination of the Park Police.

CALEA Meeting

LPD is accredited by the Commission on Accreditation of Law Enforcement Agencies (CALEA), considered to be the gold standard for public safety agencies, which requires constant review and updating of policies and procedures. The department's annual CALEA meeting was held with media outlets from the surrounding area. This meeting provided a chance for the department and the media to improve on an already strong working relationship by offering suggestions for any improvements needed and maintaining clear communications.



DID YOU KNOW?

LPD has eight K-9 officers.

Pictured here is K-9 officer Jagger with his handler, Officer Reaux.

2020 POLICE DEPARTMENT HIGHLIGHTS



Two fleets
received
upgraded dash
cameras

Homicide & Violent Crimes



90%
clearance
rate

294
arrests

\$2,546,237

in property recovered

Tactical Narcotics Team

148
guns recovered

\$22,139,740

worth of drugs seized

\$627,877

in currency seized

Services Division

Completion of the Defensive Tactics Building

Increases the area available for training while allowing the facility to be permanently equipped to host Defensive Tactics training sessions at any time rather than having to rely on existing training room availability.

VirTra Simulator

Permanently installed in the Defensive Tactics building and is available at all times to provide real-world de-escalation and judgmental use-of-force training simulators accompanied with nationally certified curriculum.

EOC Room

Emergency Operations Center room was established on very short notice in the conference room shared by the PD Administration and Services Division. The room is generator-powered with monitors for viewing strategically placed cameras to monitor critical events.

Relocation of Chief's Administration Area

The Chief's administration area was relocated to a more secure section of the building.

THE BEST PLACE TO LIVE, WORK, & PLAY



WORK



Incoterms Seminar presented by International Center Staff

INTERNATIONAL TRADE & DEVELOPMENT

Conceived as an innovative way to drive economic development and diversification, the Lafayette International Center's mission is to foster international commerce and the development of the cultural economy in the Lafayette area. Through its efforts, the City and Parish of Lafayette continue to benefit from a positive reputation for international trade and tourism.

In 2020, the International Center retained its position as the Louisiana representative in the Regional Export Promotion Program (REPP) of the Export-Import Bank of the United States (EXIM Bank). One of the International Center's clients gained national recognition after being named EXIM Bank's Exporter of the Year. Through this program, the Center's EXIM Bank clients alone brought over \$14 million worth of new export contracts last year to the Lafayette economy.

Last year, the International Center achieved the ICC Incoterms certification. Incoterms ("International Commercial Terms") are a set of terms related to international commercial law, published and updated each decade since 1923 by the International Chamber of Commerce (ICC). Center staff members developed and presented a seminar to a gathering of the area's most active exporters to familiarize them with the 2020 revisions.

A Global Trade Certification by the International

Chamber of Commerce was also awarded to Christophe Pilut, the Center's Trade Development Specialist. The Global Trade Certificate is a professional certificate designed to provide a comprehensive understanding of all the key trade finance products – from letters of credit through to supply chain financing techniques. To achieve this certification, Mr. Pilut had to pass ten separate courses on a variety of distinct topics.

In 2020, COVID-19 forced the International Center to move away from face-to-face client meetings and educational programs and to adapt to using virtual meetings, webinars, and online conferences. Moving forward, the International Center plans to expand these capabilities and to maximize efforts to find new markets overseas for Lafayette goods, services, and technology.



EXIM Bank's Exporter of the Year Award



DEVELOPMENT & PLANNING

Development and Planning serves as a one-stop shop for businesses and individuals involved in a variety of activities including property development, zoning regulations, annexations, abandonments, and historic property designations. The department also handles all permitting of construction projects, alcohol sales and bar cards, and the opening or relocation of businesses. Development and Planning handles the compliance of zoning and building regulations as well as condemnation of unsafe structures. They are also responsible for the implementation of Lafayette's comprehensive plan, PlanLafayette.

2020 PROJECTS

BUILD Grant

The Planning Division was awarded a \$10 million BUILD (Better Utilizing Investments to Leverage Development) Grant to fund the redevelopment of the University Avenue corridor. This project will not only rehabilitate the street but will also include construction of a median, sidewalks, and roundabouts.

Adjudicated Properties

The Planning Division continues to increase the number of properties moved out of adjudication, where property taxes have not been paid for three years, back into commerce. Ninety-nine properties were taken to the Councils to begin the notice process. An amendment to the disposition

ordinance to allow rental properties was passed, which increased interest in the program.

National Historic Districts

Both the Lafayette Oil Center and the Lafayette Central Business District were recognized as National Register Historic Districts by the National Parks Service. The designation affords eligible property owners federal and state historic commercial tax credits to assist with maintenance and repair of their buildings.



Last year, the Planning Division worked with a contractor to complete a linear park project along Garfield Street between Taft Street and Johnston Street. This project consisted of on street parking, a bike lane, ADA sidewalk improvements, crosswalks, reclamation of a triangular public area, and tree planting. All of the trees were donated and planted by the Bayou Vermilion Preservation Association and Trees Acadiana. Staff also worked with the Freetown Port-Rico Coterie to develop the project.

CRS Rating

A CRS class rating of 7 was earned in 2020, which will save taxpayers a total of \$750,000 per year. The rating lasts for 5 years and amounts to \$3.75 million in savings for the City and the Parish.

ANC Database

A new Alcohol and Noise Control (ANC) database was implemented that streamlined the data entry process across the different sections within ANC. This database is more efficient, captures more necessary information, and is easily searchable. The efficiency of this database will allow for faster processing of each customer request and decrease face-to-face contact.

ANC Relocation

ANC relocated to Building B in the Clifton Chenier Center, which has been a positive move for the division and the customers it serves. All permitting is now based out of one building making it more convenient for citizens and businesses.

Responsible Vendor Classes

ANC has resumed classroom-style Responsible Vendor Classes for Bar Cards. This is a much-needed service for many businesses in Lafayette. Business owners and their employees receive the necessary training on the local and state laws surrounding the sale of alcoholic beverages and tobacco products.

Alcohol Delivery Permits

Alcohol Delivery Permits are now available locally to businesses in the City of Lafayette and unincorporated areas of Lafayette Parish.

Separate Planning Commissions

The Development Division transitioned into working with two separate Planning Commissions, as a result of charter amendments. The Development Division also took over responsibility of Compliance Enforcement for the City of Lafayette and unincorporated areas of Lafayette Parish.

In 2021, Development and Planning will focus its efforts on reviewing zoning across the city to more efficiently use transportation investments and provide more protection to residential areas. Development and Planning will also be reviewing and modifying PlanLafayette as needed, including the alignment of land-use decisions and transportation planning.

DEVELOPMENT & PLANNING

2020 PROJECT HIGHLIGHTS



24,994

building inspections completed

City Planning Commission

237

 lots approved

City Zoning Commission

83.6

 acres rezoned

Parish Planning Commission

1,292

 lots approved

Hearing Examiner

167

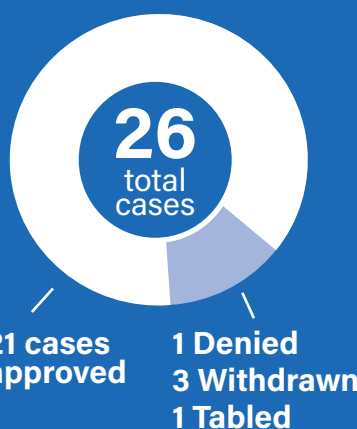
 lots approved

Boundary Line Adjustments

74

 lots approved

Board of Zoning Adjustment



5

 Abandonments Processed

7

 Annexations and Acreage: 58.41 acres incorporated into the City of Lafayette



FINANCE & MANAGEMENT

In 2020, the Finance and Management Divisions focused on evaluating processes and procedures in an effort to reduce costs, improve efficiency, and increase transparency for the City and Parish Councils and constituents.

Open Book Software Increases Transparency

Budget Management completed the phase one implementation of new budgeting software and launched Qwestica Open Book software. The Open Book software allows both internal users and the public to view financial information and specific financial transactions through LCG's website. The system is user friendly and designed to offer the public greater transparency and up-to-date financial information.

Awards & Recognition

As part of the office's management and oversight of its fiscal responsibilities, LCG received two internationally recognized accolades from the Government Finance Officers Association (GFOA). For the seventh year in a row, LCG received the GFOA Distinguished Budget Presentation award, and for the fifth year in a row, LCG received the GFOA Certificate of Achievement for Excellence for its Comprehensive Annual Financial Report. LCG is part of a small group of local and state agencies who receive these awards in recognition of their continuing commitment to provide detailed, transparent information to the public. Only 15 government entities in Louisiana received the Distinguished Budget Award, and 60 government

agencies received the Certificate of Achievement for Excellence.

Efficiency Improvements

The Accounting Division implemented a vendor ACH payment system to reduce the number of checks produced and the associated printing costs, which reduces the time between invoice receipt and vendor payment. Both the Risk Management and Group Insurance Divisions began transitioning to third-party service providers for the administration of benefits enrollment, group insurance claims processing, and the administration of risk liability claims. The migration to third-party administrators is expected to shorten timelines and reduce the cost of claims.

2020 Highlights

- Worked diligently with other departments to apply for and receive \$17 million in Federal CARES Act funding
- Maintained productivity through the COVID-19 pandemic and increased safety precautions with a combination of employees working on-site and telecommuting
- Issued over 17,000 purchase orders, tracked the acquisition, disposition, and transfer of more than 22,000 fixed assets and 2,400 vehicles and equipment
- Through Risk Management, LCG recovered approximately \$576,000 from at-fault parties — \$400,000 in Property and Casualty claims and \$176,000 in Worker's Compensation claims

INFORMATION SERVICES & TECHNOLOGY

The key role of the Information Services and Technology Department (IS&T) is to provide enterprise technology, security measures, reliable solutions, and user support so that Lafayette Consolidated Government can run efficiently. In doing so, LCG is able to respond to community needs to help improve Lafayette Parish citizens' quality of life.

311 Phase II

The IS&T Department launched the second phase of 311lafayette.services which included service requests for the Lafayette Animal Shelter and Care Center and the Public Works Department. The additions have enhanced LCG's response to citizens' online requests to report issues or concerns.

Cyber & Physical Security Upgrades

Cyber security efforts were expanded to block possible cyber threats that could potentially jeopardize sensitive data.

The IS&T Department standardized video surveillance and access control throughout LCG departments. By optimizing operations, each department no longer purchases its own equipment, rather one vendor and one maintenance and monitoring contract is used throughout LCG, resulting in cost savings.

Software Upgrades to Increase Efficiency

In the future, IS&T plans to replace the Development and Planning Department's outdated software. Improved software would provide efficiency, transparency, and ease of use for customers, such as giving citizens the ability to purchase permits online.

IS&T also plans to update vehicle maintenance software. An upgrade would improve maintenance management of LCG's vehicle fleet. Anytime software is replaced or updated, it allows LCG to be more efficient, which in turn reduces costs.



LUS FIBER



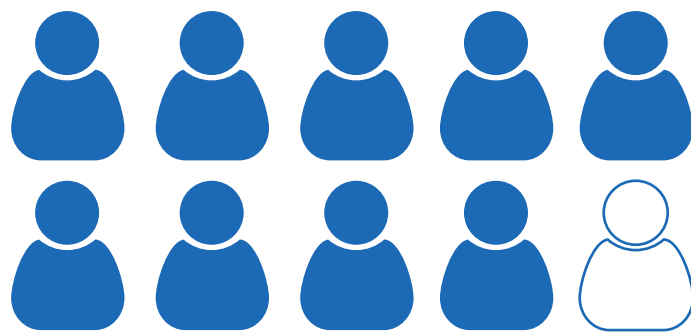
WiFi



LUS Fiber adapted to meet the changing needs of our customers affected by 2020's unanticipated health crisis and the related economic downturn. With the vast majority of the public telecommuting and educating from home, LUS Fiber has maintained service reliability while also fortifying our network to meet the needs of increased customers and associated internet usage. In response to the high demand for fiber broadband, LUS Fiber was able to adjust safety protocols in order to continue installation and expansion efforts.

LUS Fiber's robust network weathered not only the pandemic but also three major storms. Over 90% of customers were affected by Hurricane Delta. Services were restored to 90% of customers affected within 32 hours. LUS Fiber is dedicated to continuing to build emergency preparedness plans to excel in disaster response by operating with a streamlined workforce while aiming to attract and retain technically-skilled personnel.

By offering competitive pricing and local customer service, LUS Fiber is able to compete with national cable companies to retain customers and gain new ones. LUS Fiber is also proud to announce that in 2020 a discount was instituted for those who are serving in the Military, their families, and our veterans.



At least 9 out of 10 LUS Fiber customers were affected by Hurricane Delta



Services restored to 90% of customers affected by Hurricane Delta within 32 hours

THE BEST PLACE TO LIVE, WORK, & PLAY



PLAY



ANIMAL SHELTER & CARE CENTER

No-Kill Status

In 2020, The Lafayette Animal Shelter and Care Center (LASCC) reached no-kill status, meaning the shelter has saved the lives of 90 percent or more of the animals brought to the shelter. No-kill includes adopting out healthy animals and only euthanizing terminally ill and aggressive animals that can't be adopted.

It was former Lafayette Mayor-President Joel Robideaux's goal when he took office in 2016 to achieve no-kill status by 2020 by decreasing the number of euthanized animals and increasing adoptions. In 2015, the year before Robideaux took office, only 28.01 percent of dogs and cats left the shelter alive — 47.49 percent of dogs and 9.62 percent of cats.

The milestone was first hit in March 2019 by achieving a 91 percent no-kill rate. However, the following month the shelter was flooded by owners surrendering their pets thinking it would be a safe place to surrender their unwanted pets since efforts were being made to reduce euthanization.

In the months following, staff worked once again to reach no-kill status and pull-off the 2020 goal by working with the community and rescue partners and adjusting their procedures. For example, the shelter decreased adoption fees from \$100 to \$35 for dogs and \$80 to \$25 for cats. Also, fees were waived for Military Veterans and senior citizens over the age of 65.

In 2017, the Lafayette Animal Code of Ordinances was amended to include a trap, neuter, return program which allows humanely trapping feral and stray cats to be spayed or neutered then returned to their habitat. The old method of trapping and euthanizing was inhumane and only temporarily decreased population levels, as more cats moved into the area and procreated.

LASCC also used to accept all animals, whether strays or owner surrenders. Now, people must schedule an appointment which gives them the opportunity to counsel the person to hopefully prevent pet surrenders. For stray animals, LASCC asks the citizens to share pictures on social media, post flyers, and ask neighbors if they recognize them.



Many dogs like Gem were successfully adopted into loving homes in 2020.

The COVID-19 pandemic played a huge role in changing the way shelters around the country operate. Remote adoptions, more people available to foster due to the stay-at-home-order, and appointments for intake were huge factors in permanently moving animals out of kennels and into forever homes. Sometimes foster families adopt pets they are temporarily caring for, but most of the time the foster family finds a forever home for them. During the COVID-19 lockdown, more than 60 dogs were put in foster homes, and 100 percent of them were placed permanent homes.

LASCC also created relationships with animal rescue organizations around the country where pet overpopulation is not as challenging. LASCC sends pets to states such as Florida, Colorado, New Jersey and others, resulting in fewer pets to adopt.

New Shelter Progress

Reaching the no-kill goal comes just in time for the completion of the new Lafayette Animal Shelter and Care Center set to open April 2021. Planning for the new shelter began in June 2019 with the Shelter Planners of America, Architects Beazley Moliere, and Longo Architecture Studio. LASCC broke ground in January 2020 and continued construction throughout the year.

January 2020 Groundbreaking Ceremony



December 2020 Progress



ANIMAL SHELTER AND CARE CENTER

1,397

animals adopted



502

animals pulled by rescues

90.3%

average live outcome

Dogs



Cats



↑ up 11% from 2019

91%

live outcome

89%

live outcome



Owner surrender down 29% from 2019

Euthanasia down 64% from 2019

New Shelter Features

20,000

square foot facility

Capacity:

120

dogs

80

cats

- Indoor/outdoor access for all dogs
- Two community rooms to allow cats to be housed in a home-like environment, each with outdoor access for sunbathing
- Education center to host after-hours events, education seminars, staff meetings, and animal training classes
- State-of-the-art medical suite for efficient and high quality spay/neuter surgeries for in-house animals as well as other veterinary care
- Advanced HVAC system throughout the facility for fresh air intake to reduce animal sickness



PARKS & RECREATION

The Parks and Recreation Department plays an essential role in enhancing the quality of life for citizens by encouraging mental and physical health and providing social benefits for citizens. Services include 36 parks, ten recreation centers, a multitude of youth sports programs, four swimming pools, three golf courses, and two tennis centers that offer invaluable amenities for physical activities, entertainment, pleasure, and relaxation.

Among other achievements, the Parks and Recreation Department collaborated with area neighborhood youth associations and municipalities to improve community parks, which resulted in those entities overseeing operations and maintenance of Scott Park, Carencro Park, Judice Park and Duson Park.

Hurricanes and the Pandemic

The uncertainty surrounding COVID-19 forced the cancellation of summer enrichment and therapeutic recreation programs as well as swimming programs.

The Centers and Programs Division, however, remained operational with instructor-led activities during the pandemic, while following Centers for Disease Control guidelines. Partnerships with several civic and relief organizations to coordinate efforts allowed Parks and Recreation Centers to be used as staging areas during the COVID-19

response and hurricane recovery. The Centers were ground zero for a month-long LCG initiative to distribute free meals to those in the community who were unemployed or underemployed due to the pandemic.

Despite pandemic challenges, the Athletic Programs Division continued with youth athletic programs under COVID-19 safety measures.

Damage from Hurricanes Laura and Delta resulted in downed trees and debris at LCG parks and golf courses. In the aftermath, parks and golf course maintenance staff cleaned up 58 fallen trees.



LCG partnered with Lafayette Chick-fil-A Owner Operator John L. Arton to distribute meals to citizens in need at Brown Memorial Park.

Tennis

Calvin Kemp was recruited as the Tennis Director for Beaver Park and Thomas Park Tennis Centers. Kemp was a highly ranked player on the national and international tours, a highly ranked Blue Chip recruit while playing juniors, and was a nationally ranked collegiate athlete in Division 1. He also played a short time on the pro tour, reaching the semi-finals.

A new public-private partnership between LCG and the Acadiana Community Tennis Association (ACTA) has helped to create a more vibrant and robust tennis program at Beaver Park and Thomas Park Tennis Centers. Efforts to revitalize facilities and offer additional programs have been successful and welcoming to the tennis community. The partnership is saving LCG \$100,000 per year while maintaining services citizens deserve.

The partnership has allowed for the implementation of a state-of-the art point of sale system (POS), online court reservations, and updated internet, phone, and cable services at both sites. The deck at the entrance of the Beaver Park Tennis Pro Shop has been replaced, new deck furniture has been ordered, and interior furniture cushions have been replaced. Major grounds were also pruned and cleaned, fees for social tennis play were reduced, daily court maintenance protocols were implemented, and spring junior and adult programming was developed.

Golf Courses

Chris Arceneaux was hired as the first African American Golf Professional at the Jay and Lionel Hebert Municipal Golf Course (Muni). He brings more than two decades of experience in the golf industry and has established a tenured career as well as a name for himself locally and around the nation. He was an Assistant Golf Professional at two courses in Florida and New York, an Ambassador of Mercedes-Benz in New York, and has played in several amateur and pro golf tours. One of his goals is to work with local organizations to establish an afterschool S.T.E.A.M.S. Academy, a mentoring program and a junior golf program. A total of 17,045 rounds of golf were played at

the course, generating approximately \$227,453 in revenues.

Muni partnered with the Azalea Trail Project to complete a beautification project. The "Embrace the Space" project was held to pick up litter on the outside areas of the golf course with the goal of cleaning up frequently throughout the year.

At Les Vieux Chenes Golf Course, 27,452 rounds of golf were played, generating approximately \$887,254 in revenues, despite being closed for nine weeks because of the pandemic and hurricanes.

At The Wetlands Golf Course, 29,112 rounds of golf were played, generating approximately \$1,276,982 in revenues despite being closed for six weeks due to the pandemic. This is more than what was generated in 2019 and is in line with the ongoing increase in revenue at the course over the past four years.

PARKS & RECREATION

36 parks



10 recreation centers

4 pools

3 golf courses

2 tennis centers

Jay and Lionel Hebert Municipal Golf Course

17,045
rounds played

\$227,453
in revenues

Les Vieux Chenes Golf Course

27,452
rounds played

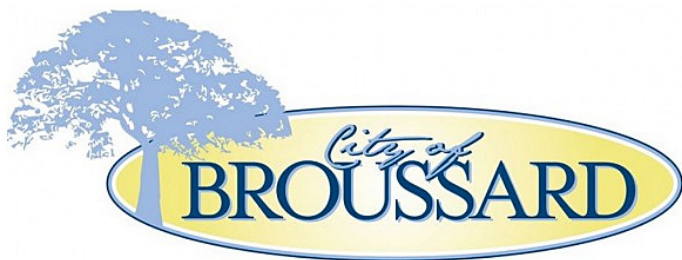
\$887,254
in revenues

The Wetlands Golf Course

29,112
rounds played

\$1,276,982
in revenues

MUNICIPALITIES



Broussard
337-837-6681
www.cityofbroussard.com



Carencro
337-896-8481
www.carencro.org



Duson
337-873-6754
www.facebook.com/TownofDuson



Lafayette
337-291-8200
www.lafayettela.gov



Scott
337-233-1130
www.cityofscott.org



Youngsville
337-856-4181
www.youngsville.us



COMMUNITY CONTACTS

LAFAYETTE CITY-PARISH GOVERNMENT

LCG Main Line.....	291-8200
Animal Control.....	291-5644
Chief Administrative Officer (CAO).....	291-8311
City Court.....	291-8720
City Marshal.....	291-8725
Mayor-President.....	291-8300
Civil Service.....	291-8330
Clerk of Council.....	291-8810
Community Development.....	291-8400
Fire Administration.....	291-8701
Fire and Police Civil Service.....	291-8762
Information Services & Technology.....	291-5600
International Trade.....	291-5474
Juvenile Detention Center.....	291-7130
Lafayette Parish Public Library.....	261-5787
Lafayette Utilities System (LUS).....	291-5804
LUS Customer Service.....	291-8280
Legal Department.....	210-8171
Minority Affairs.....	291-8354
Parks & Recreation.....	291-8361
Development & Planning.....	291-8000
Police Administration.....	291-8653
Public Works.....	291-8517

LAFAYETTE PARISH GOVERNMENT OFFICES

Clerk of Court.....	291-6400
Coroner.....	291-7100
Lafayette Parish Communications District.....	291-5060
North Water Treatment Plant.....	291-5919
Office of Emergency Preparedness.....	291-5075
Registrar of Voters.....	291-7140
South Water Treatment Plant.....	291-5910
Tax Assessor.....	291-7080

OTHER GOVERNMENT AND IMPORTANT CONTACTS

Bayou Vermilion District.....	237-8360
City of Broussard.....	837-6681
CAJUNDOME.....	265-2100
City of Carencro.....	896-8481
Correctional Center.....	236-5400
Council on Aging.....	262-5990
Department of Health & Hospitals.....	262-1635
District Attorney.....	232-5170
District Judges.....	232-8211
Downtown Development Authority.....	291-5566
Town of Duson.....	873-6754
Employment Office.....	262-5601
Federal Courthouse.....	593-5000
Forensic Lab.....	291-7106
Lafayette Convention & Visitors Commission.....	232-3737
Lafayette Economic Development Authority.....	593-1400
Lafayette Parish Health Unit.....	262-5616
Lafayette Parish School Board.....	521-7000
Lafayette Regional Airport.....	266-4400
LSU Ag Center.....	291-7090
Office of Motor Vehicles.....	896-8121
One Acadiana.....	233-2705
Republic Services.....	806-2000
Sales Tax Office.....	232-3912
City of Scott.....	233-1130
Sheriff's Office.....	232-9211
City of Youngsville.....	856-4181

DIAL 311 FOR SERVICE REQUESTS



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Lafayette, LA 70506
Phone: (337) 291-8200
www.lafayettela.gov