

PROGRAM MANAGER, NEIGHBORHOOD REVITALIZATION

PURPOSE AND NATURE OF WORK

This position is responsible for performing advanced professional administrative and program management work directing resident engagement, cross-departmental coordination, and implementation of a neighborhood-based sewer repair and revitalization initiative. The position ensures alignment between sewer targeting decisions, zoning updates, developer incentive structures, and neighborhood revitalization priorities to support coordinated and equitable redevelopment outcomes.

The position is housed within Lafayette Consolidated Government's Taylor Center and requires regular presence in the field and across partner offices. The role works closely with the Mayor-President's Office, Lafayette Utilities System, the Community Development and Planning Department, and Coteries to align neighborhood revitalization efforts, resident engagement strategies, and implementation priorities. This is a highly public-facing role, requiring regular engagement with residents, community organizations, developers, and multiple city departments. Work involves coordinating agreements with private property owners, facilitating neighborhood meetings, aligning departments toward shared milestones, and ensuring that infrastructure improvements translate into measurable housing and neighborhood outcomes. Independent judgment is required to manage stakeholder relationships, balance competing priorities, interpret program data, and resolve implementation challenges.

Work is performed under the general supervision of the Human Services Manager for Lafayette Consolidated Government, who reviews results for policy alignment and strategic impact. The role works in close coordination with the Engineering Manager within Lafayette Utilities System to align technical, engagement, and implementation efforts. The Program Manager directly supervises the Data Specialist, Infrastructure and Housing Analytics and leads performance tracking and reporting across the initiative, while coordinating contractors and departmental partners. This is a project-specific appointment supporting a defined infrastructure and neighborhood revitalization initiative. The position is expected to be funded for an initial one-year period, with the intent to continue into a second year based on program progress and funding. As the initiative evolves, the role may be integrated into an ongoing function within city government.

ILLUSTRATIVE EXAMPLES OF WORK

(Note: These examples are intended only to illustrate the various types of work performed by incumbents in this class. All of the duties performed by any one incumbent may not be listed, nor does any incumbent necessarily perform all of these duties.)

- Develops and implements outreach strategies to secure participation from property owners.
- Develops communication strategies framing neighborhood investments within broader systemwide utility strengthening objectives.
- Conducts neighborhood meetings and workshops to gather feedback and prioritize improvements.
- Negotiates and manages agreements permitting private sewer line repairs.

- Coordinates with Utilities and Community Development to align repair schedules and infrastructure improvements.
- Tracks participation rates and milestone completion.
- Prepares reports and presentations for executive leadership and City Council.
- Monitors risks to timelines, budgets, and stakeholder satisfaction and recommends corrective action.
- Coordinates with housing developers to align sewer capacity gains with new development opportunities.
- Assists in sequencing of policy actions, neighborhood selection, and implementation milestones to ensure orderly program rollout.
- Develops engagement strategies responsive to renter-heavy neighborhoods and split incentives between property owners and utility account holders.
- Identifies community resources and coordinates with rehabilitation programs and other community services to address homeowner needs identified through resident interviews and engagement activities.
- Assists in identifying and coordinating local, state, federal, and private funding sources to concentrate investment in priority geographies.
- Coordinates with relevant departments to align utility reimbursement policies and developer incentive structures with targeted redevelopment areas.
- Performs related work as required.
- Tracks and reports on the conversion of unlocked sewer capacity into housing unit commitments and building activity within targeted geographies.

NECESSARY KNOWLEDGE, ABILITIES AND SKILLS

- Knowledge of municipal government operations and community development practices.
- Knowledge of public engagement strategies and stakeholder management.
- Ability to manage complex, multi-department initiatives.
- Ability to communicate effectively with residents, elected officials, and staff.
- Ability to interpret program data and translate technical information into accessible language.
- Ability to facilitate meetings and resolve conflicts.
- Ability to manage timelines, budgets, and reporting requirements.
- Ability to exercise independent judgment and initiative.
- Ability to navigate politically sensitive zoning and development contexts.
- Knowledge of the distinctions between public and private infrastructure responsibilities and related policy implications.
- Knowledge of housing development processes and developer engagement practices.
- Ability to balance competing geographic and political priorities.

DESIRABLE TRAINING AND EXPERIENCE

- Graduation from an accredited four-year college or university with a degree in Public Administration, Urban Planning, Community Development, Policy, or related field, and considerable experience in project management within a governmental or community-focused setting.
- Experience working with neighborhood associations, housing initiatives, or infrastructure programs is highly desirable.

Send a letter of interest along with resume to BNLeBlanc@lafayettela.gov